

BIG BROTHER: PROTECTING YOUR CLIENTS AND LAW PRACTICE FROM HACKERS

Christopher B. Hopkins McDonald Hopkins LLC





CHRISTOPHER B. HOPKINS

CHOPKINS@MCDONALDHOPKINS.COM



www.linkedin.com/in/cbhopkins/

InternetLawCommentary.com

in

From: Shawn M. Riley >

To: Christopher Hopkins >

Hide SR

Re: Request

Today at 8:12 AM

Can you help me with a quick task please?

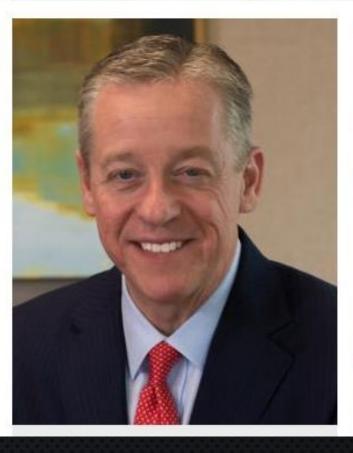
McDonald Hopkins elects Shawn M. Riley as its next president

🖾 EMAIL

CRAIN'S CLEVELAND BUSINESS

TWEET

SHARE in SHARE



Cleveland law firm McDonald Hopkins LLC will have a new president this fall.

The business advisory and advocacy firm said it has elected Shawn M. Riley as president, effective Oct. 1. Carl J. Grassi, the firm's current president, will become chairman and will remain on the Executive Committee, according to a news release. The firm said in the release that when Riley becomes president, Grassi will have served for more than nine years as president, a position that is term-limited. "This is a carefully crafted transition that has been in the planning stages for quite some time," Grassi said in a statement. "Shawn has been an essential part of our leadership team during my tenure as president. He is dedicated to the success of our clients, our firm and our communities. We strongly believe in collaboration and the transition will be a smooth one." Riley joined McDonald Hopkins in 1995. Since 2007, he has served as managing member of the Cleveland office and has been a

PRI

From: Shawn M. Riley >

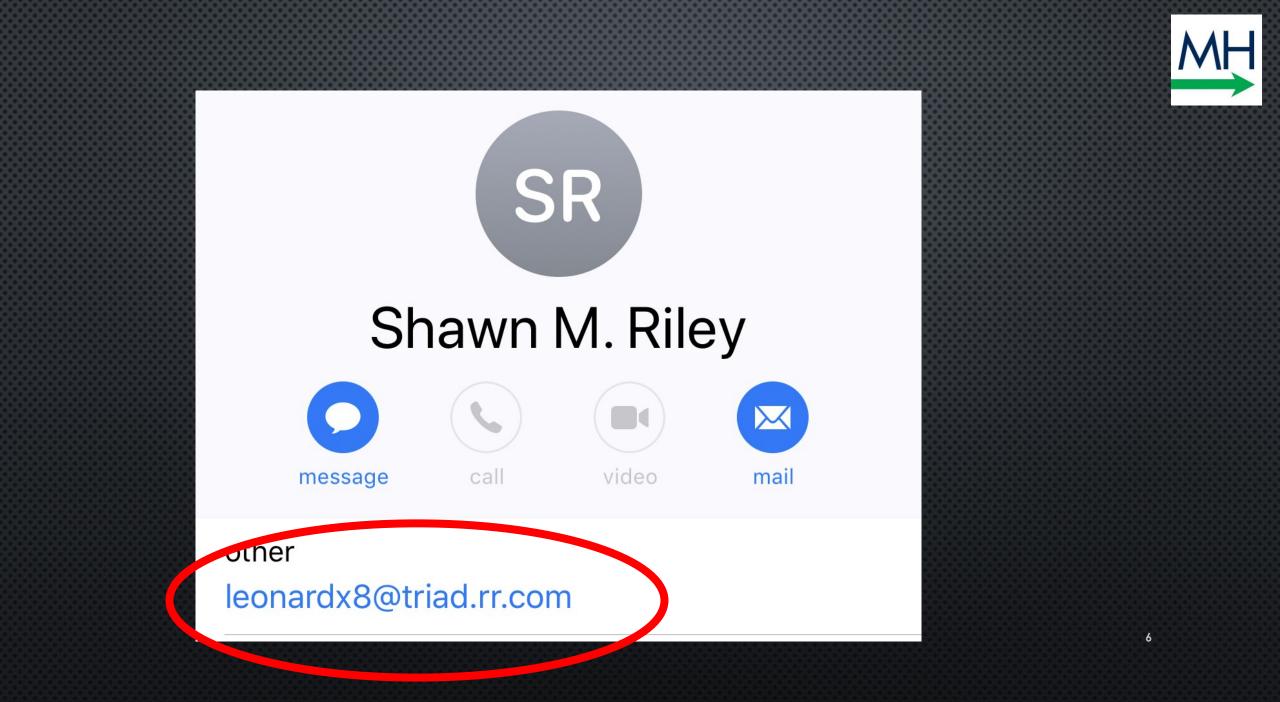
To: Christopher Hopkins >

Hide SR

Re: Request

Today at 8:12 AM

Can you help me with a quick task please?





Re: Request

To: Shawn M. Riley

Cancel



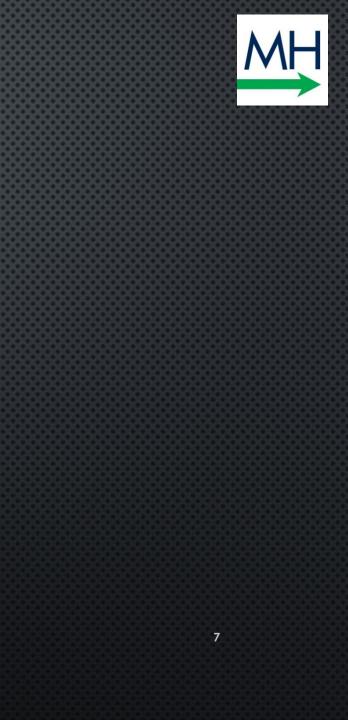
Send

Cc/Bcc, From: chopkins@mcdonaldhopkins.com

Subject: Re: Request

On May 27, 2019, at 8:12 AM, Shawn M. Riley <leonardx8@triad.rr.com> wrote:

Can you help me with a quick task please?





"<u>Business Email Compromise</u>

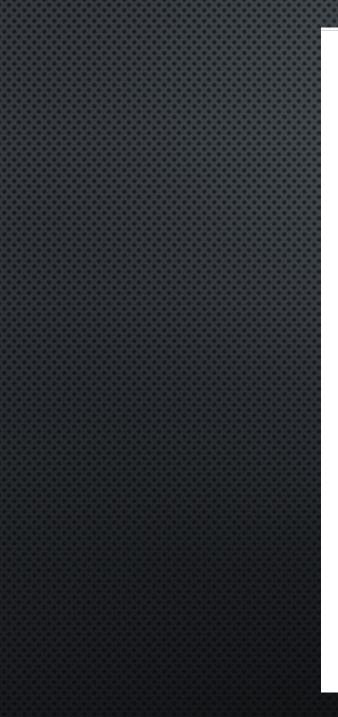
Attack



9

Let's Spot The Fakes!

(with remote working, business email compromise attacks are more likely)



From: Jessica Bloomfield > To: Christopher Hopkins >

Hide

Litigation representative required

Today at 4:22 PM

Hello,

My name is Jessica Bloomfield . I would like to retain your firm

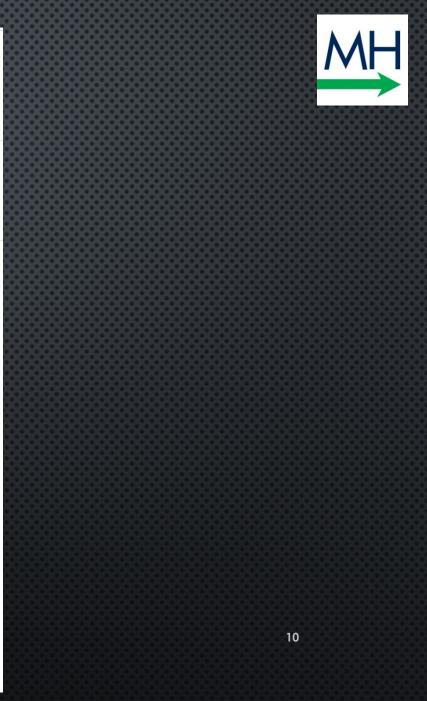
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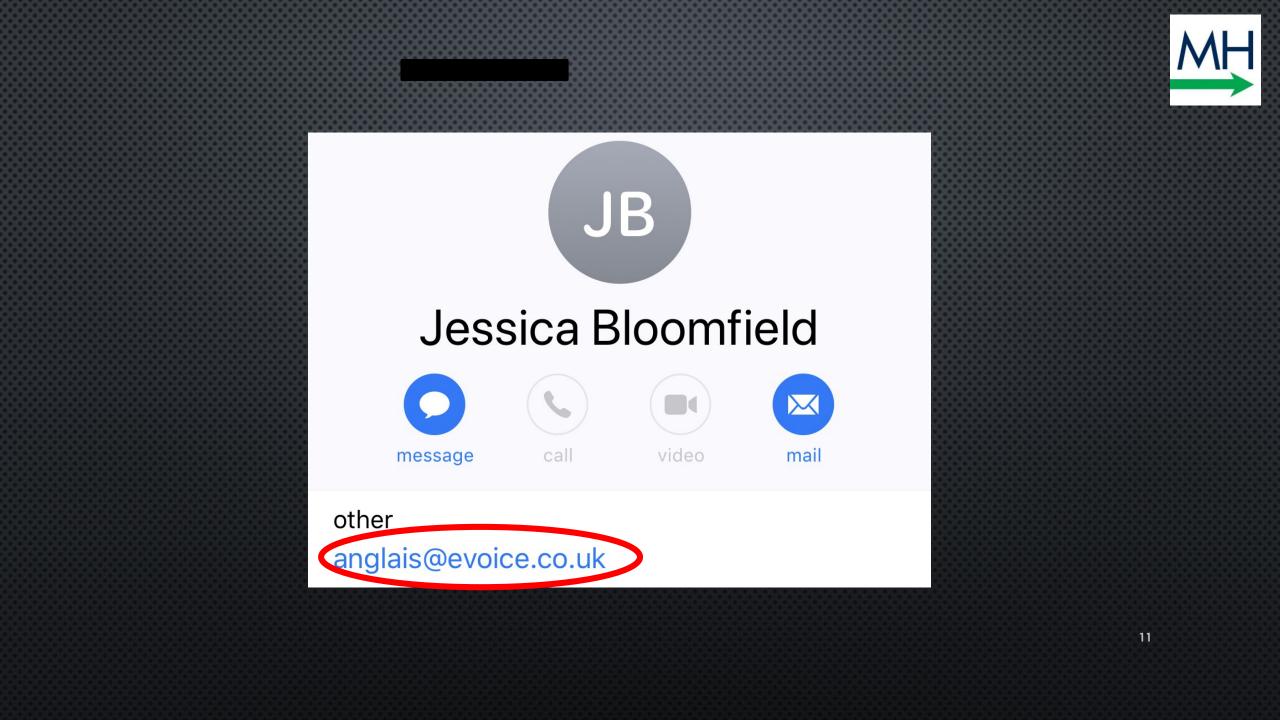
civil litigation matter . Kindly advice if you can take my

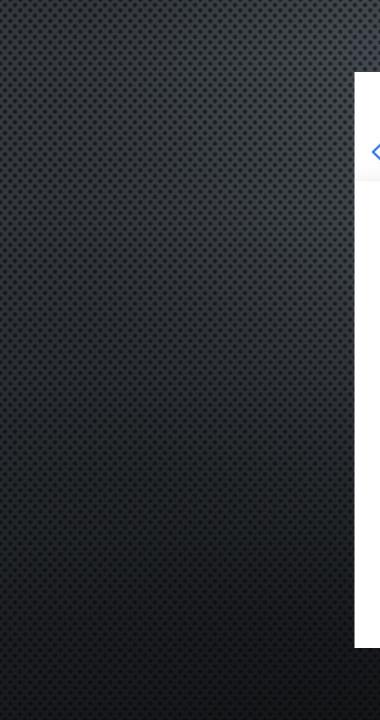
case.Please let me know if i should send supporting documents so you can review to understand .

Thanks

J.Bloomfield



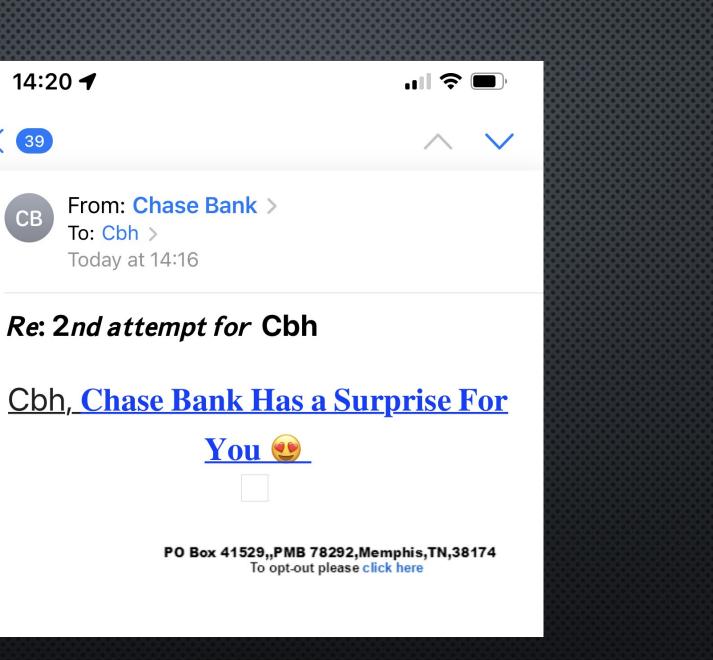


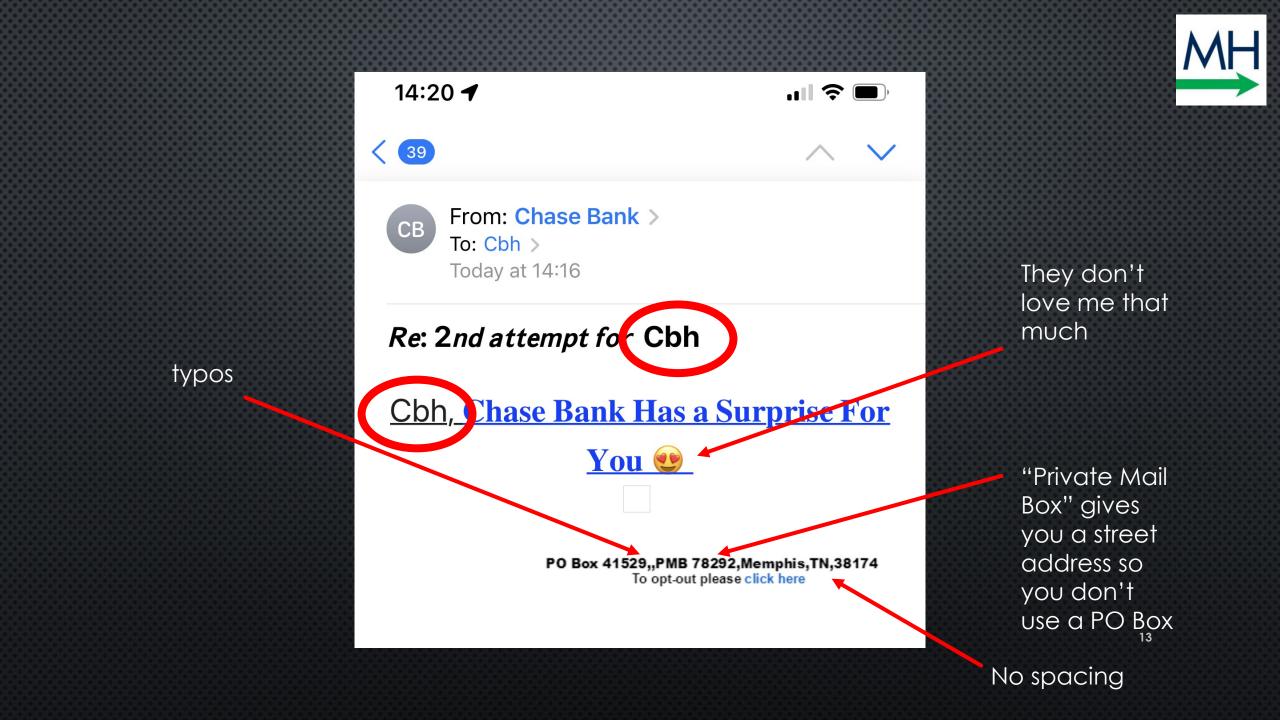


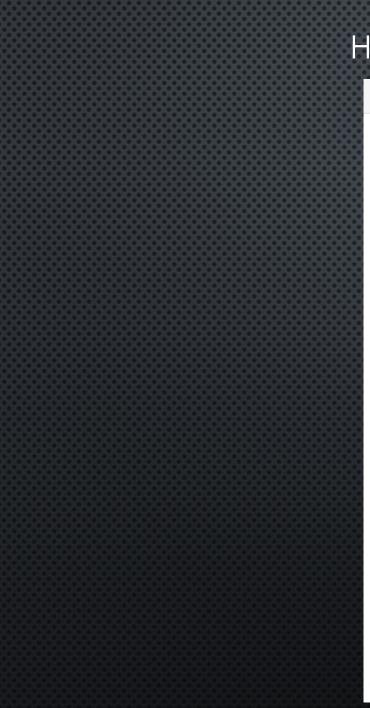
14:20 🗲

39

CB





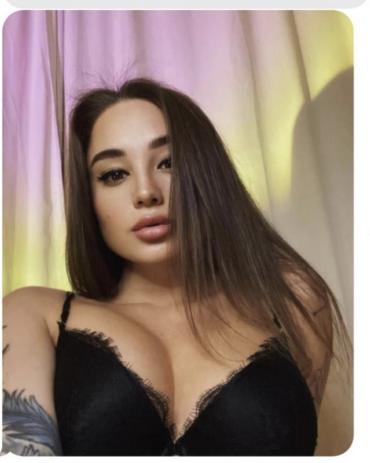


How many people respond??

+1 (561) 599-5794 >

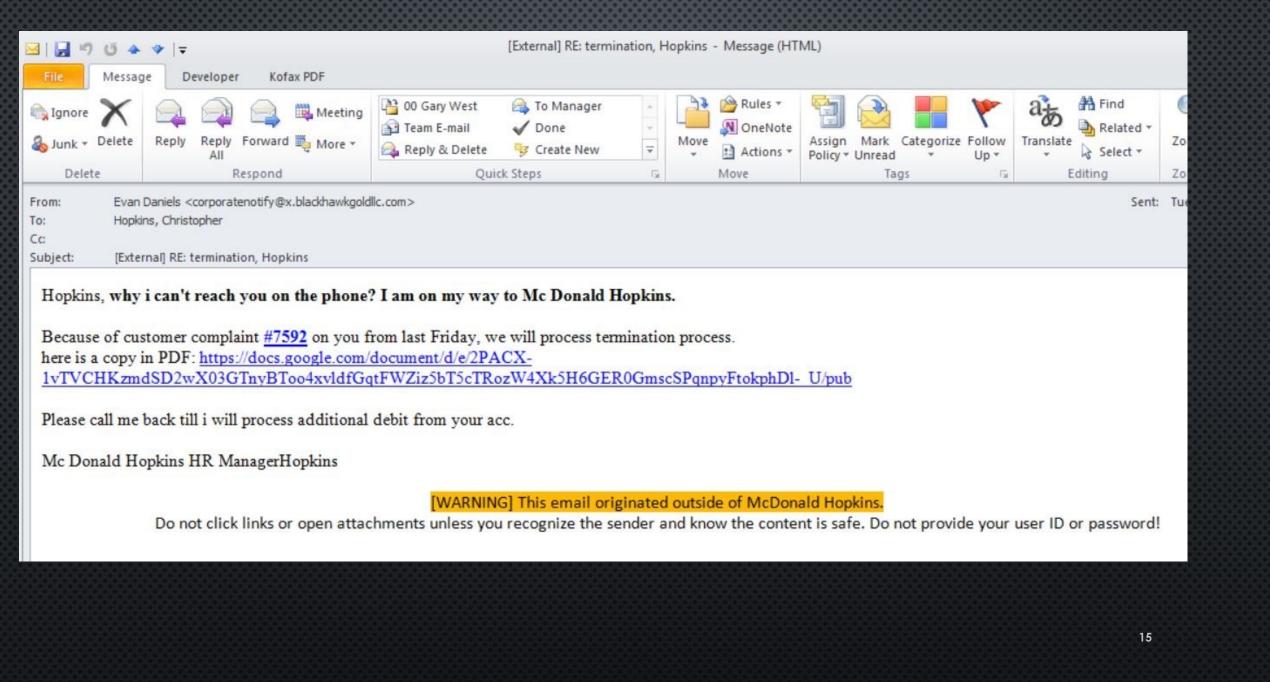
Text Message Today 19:21

Sorry I missed the event! Maybe this can make up for it!

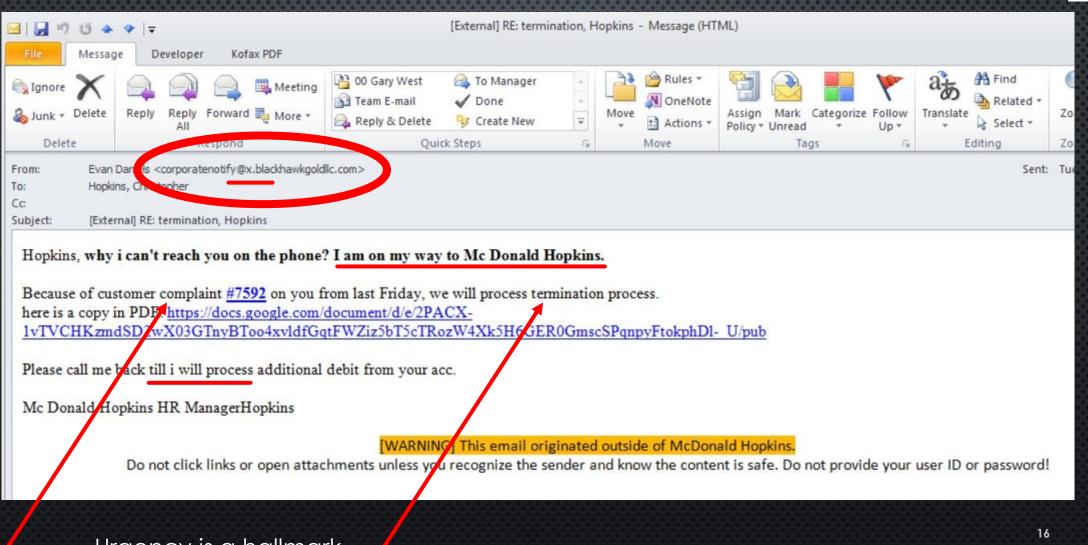


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MH 14



MH



Urgency is a hallmark of a scam



Fri 1/7/2022 10:52 AM

chopkins - Notifications <abessette@unitedscc.com>

[External] Scheduled Payment Notification

To Hopkins, Christopher



Action Items

This Message Is Trusted By mcdonaldhopkins.com

Kindly review the attached document for payment.

Document secured for chopkins File name: Incomparison Processing Sender: 16456473342 For Recipient: chopkins@mcdonaldhopkins.com Encrypted By mcdonaldhopkins.com

NEC SL4273 SharePoint



Step 1: Identify a Target



Organized crime groups target U.S. and European businesses, exploiting information available online to develop a profile on the company and its executives.



Spear phishing e-mails and/or telephone calls target victim company officials (typically an individual identified in the finance department).

Perpetrators use persuasion and pressure to manipulate and exploit human nature.

Grooming may occur over a few days or weeks.

Step 3: Step 4: Wire Transfer



From: Finance Director SUBJECT: Initiate Acquisition



The victim is convinced he/she is conducting a legitimate business transaction. The unwitting victim is then provided wiring instructions.



Upon transfer, the funds are steered to a bank account controlled by the organized crime group.*

*Note: Perpetrators may continue to groom the victim into transferring more funds.



11:33 🕈

• III 🗢 🔲)

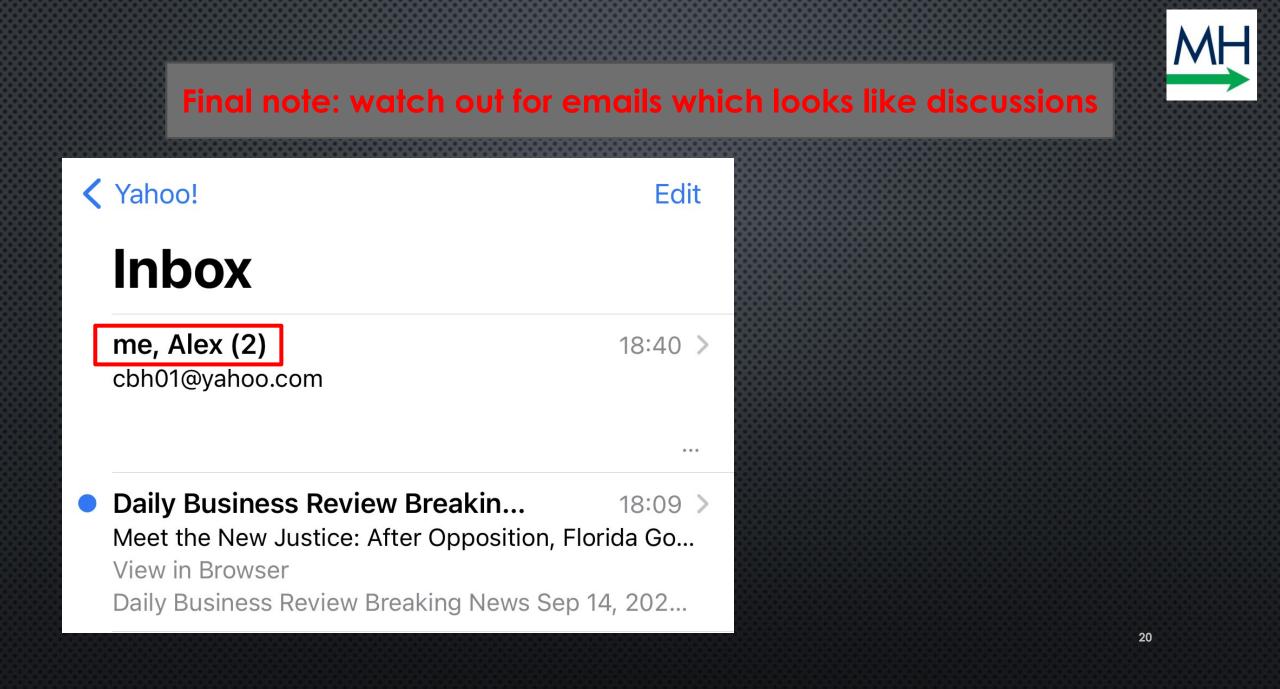


Text Message Today 11:32

It was sent back immediately. Did you receive it?

MH

Don't respond to unknown numbers or texts...





Ways To Get Hacked

(let's talk about that wifi you're connected to...)





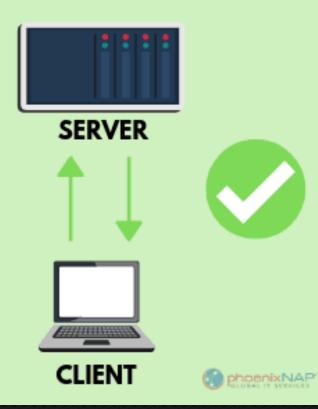
WiFi Pineapple

(Man In The Middle Attack)

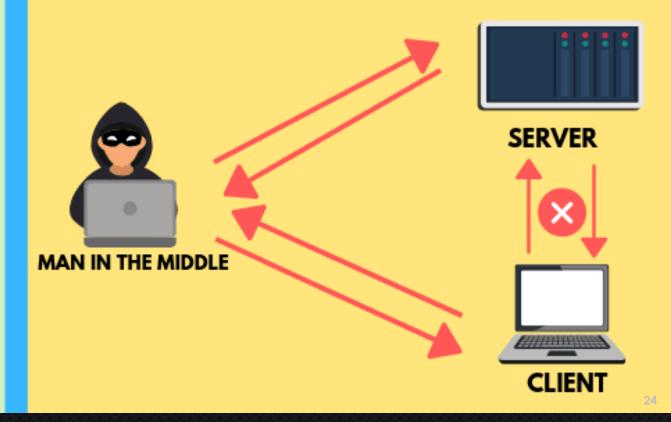


MIDDLE IN THE MIDDLE ATTACK EXAMPLE

NORMAL CONNECTION



MAN IN MIDDLE CONNECTION







Hard

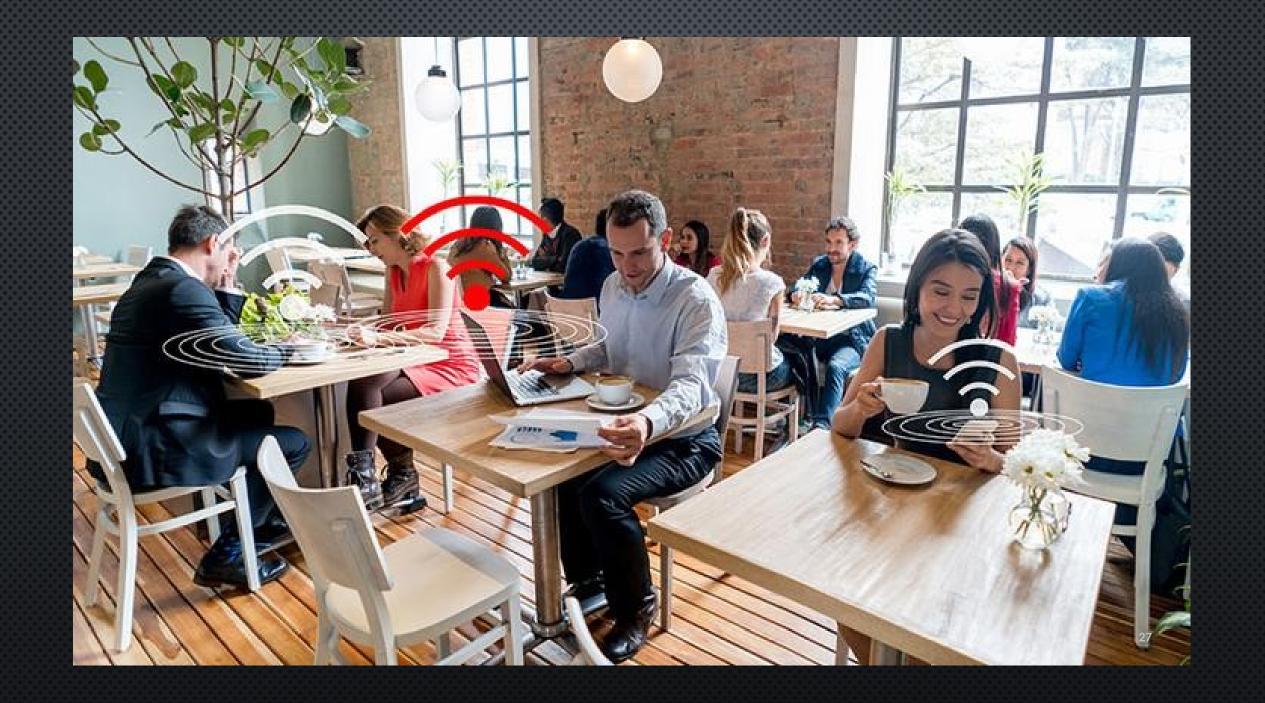




MADE FOR MOBILE

HAVE A COMPLETE ON-THE-GO WIFI PENTEST

COMBINE A WIFI PINEAPPLE TACTICAL WITH A USB BATTERY AND OUR FREE ANDROID APP

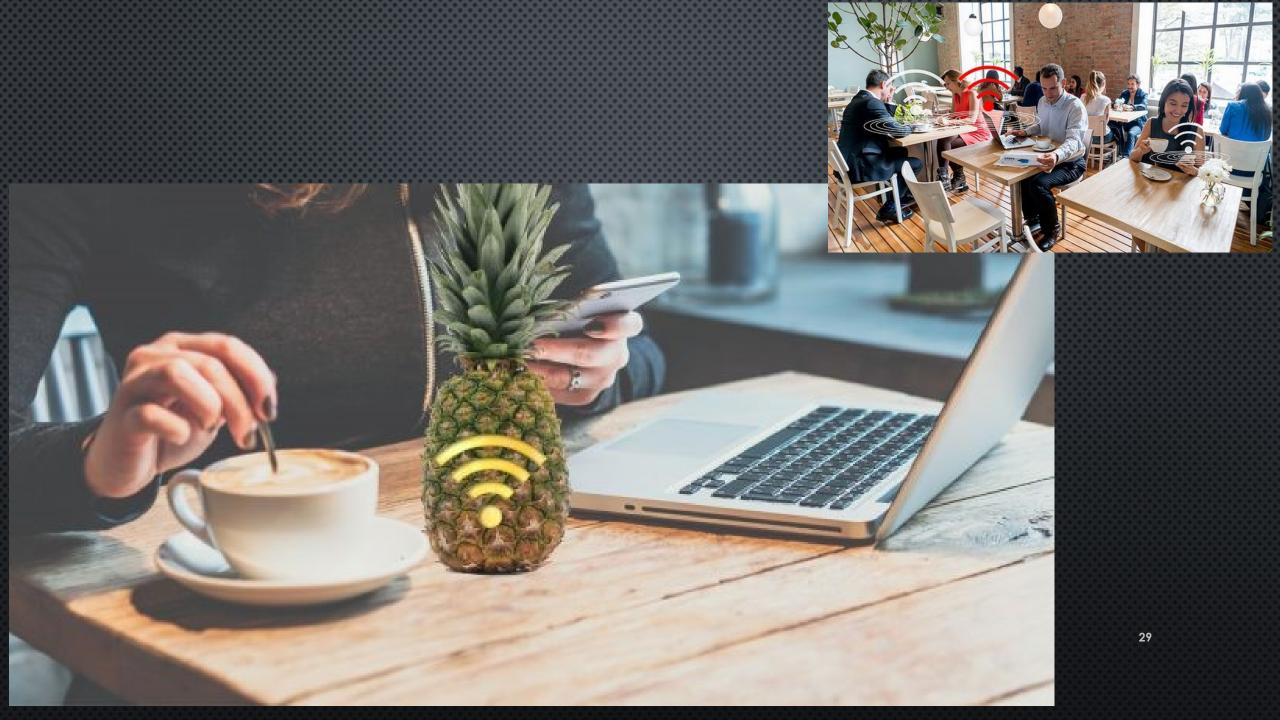




MH

Your device is looking for familiar WiFi

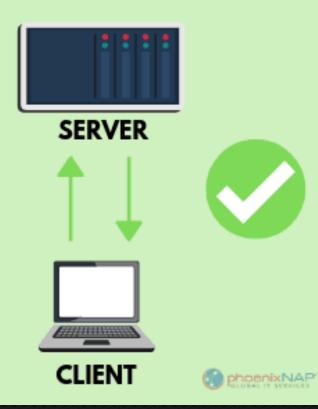
28



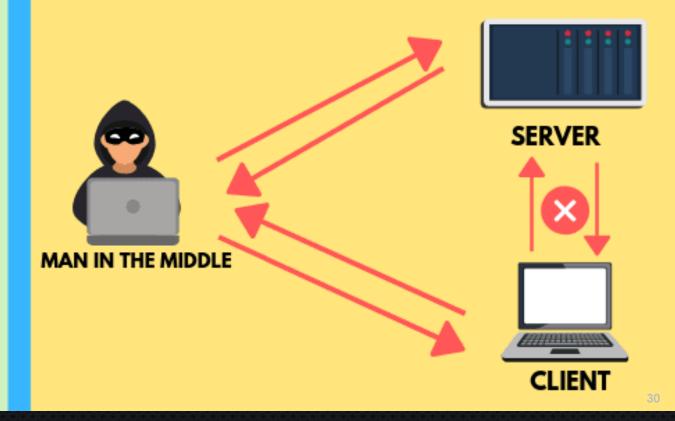


MIDDLE IN THE MIDDLE ATTACK EXAMPLE

NORMAL CONNECTION



MAN IN MIDDLE CONNECTION



🛞 WiFi Pineapple

🛞 WiFi Pineapple				٥
Dashboard				
Recon	0 hours, 20 minutes	27		141
Clients	UPTIME	CLIENTS CONNECTED		SSIDS IN POOL
Filters	50% CPU USAGE			0 SSIDS ADDED THIS SESSION
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Tracking	Chrome	93		No Notifications
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Reporting	Internet Explorer	8		
Networking	0 Opera	0		
Configuration				
Advanced	🧭 Safari	41		
Help	Other	81		
	Bulletins			
	Load Bulletins from WiFiPineapp	le.com		

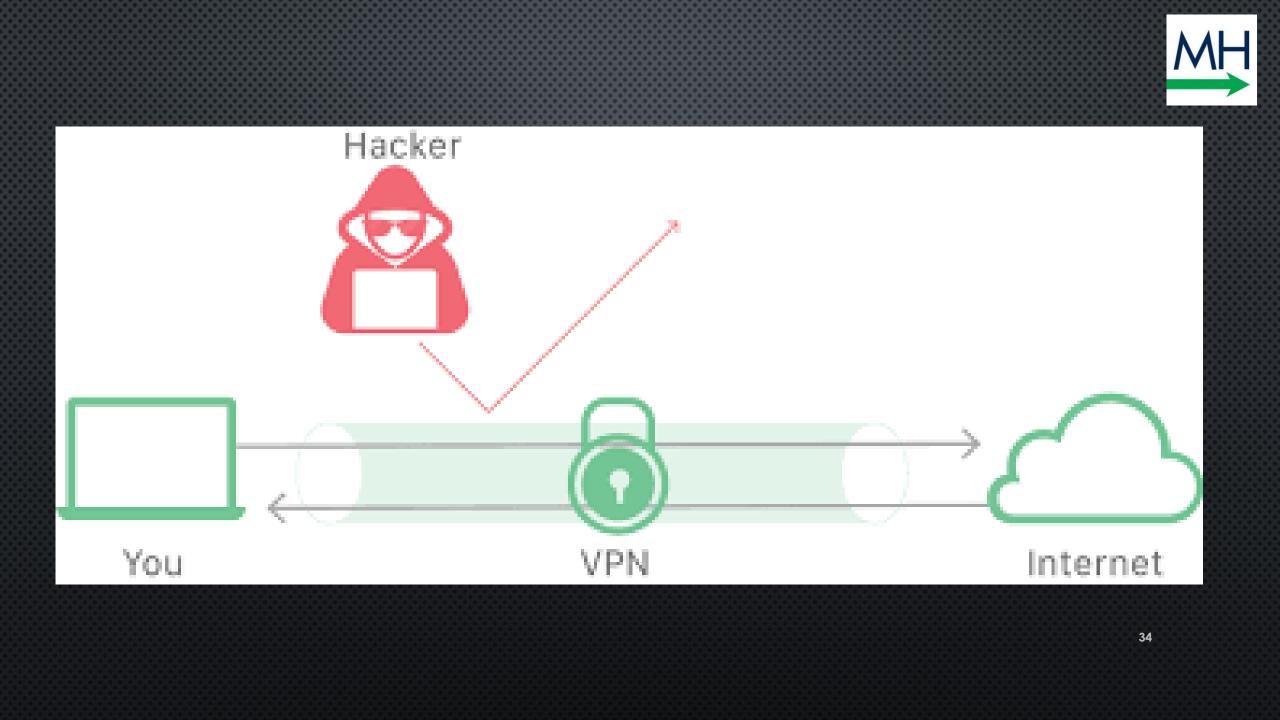


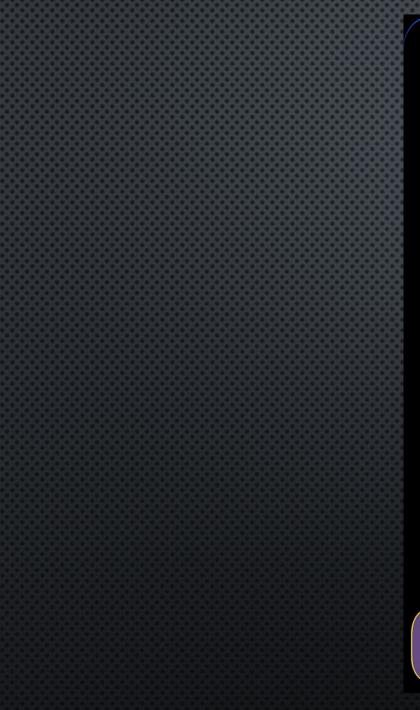




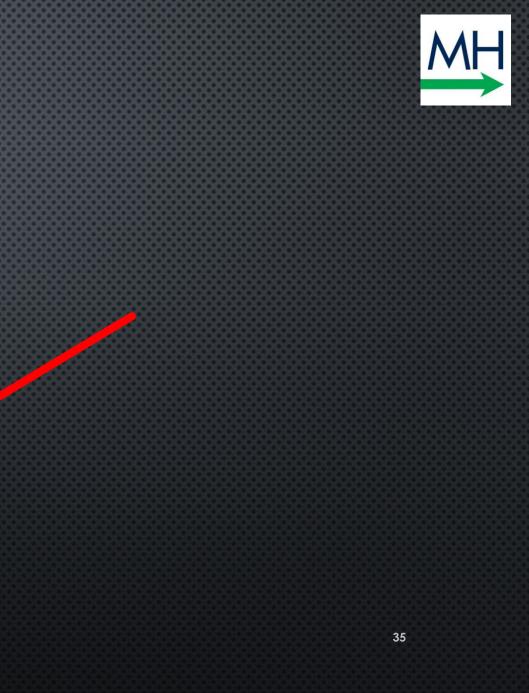


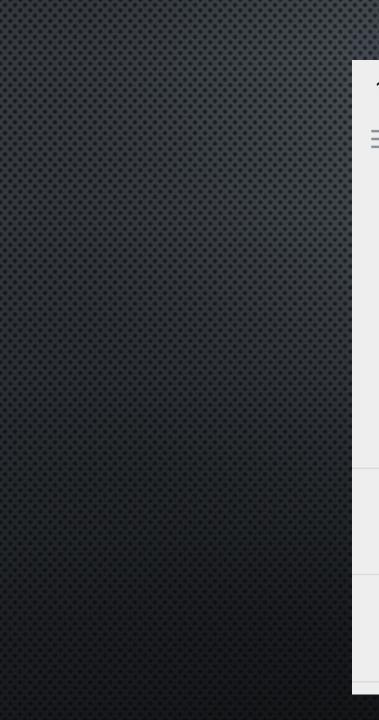
SOLUTION: Virtual Private Network (VPN)

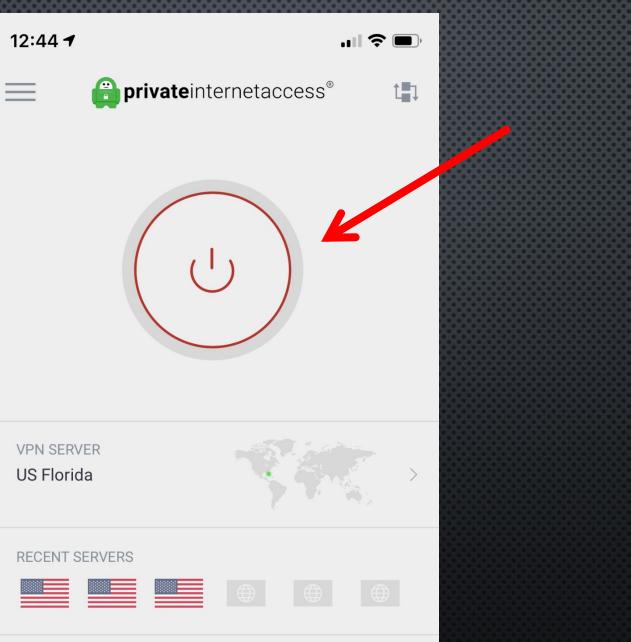




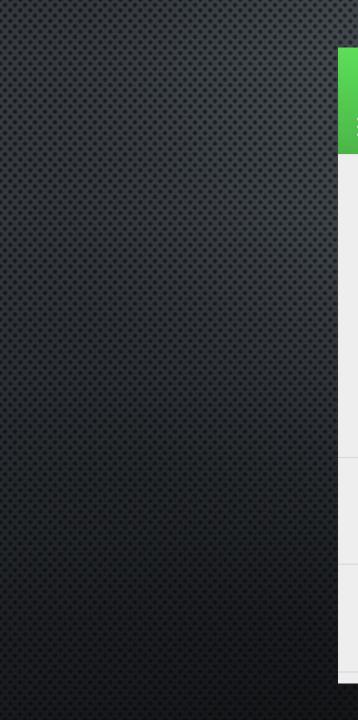
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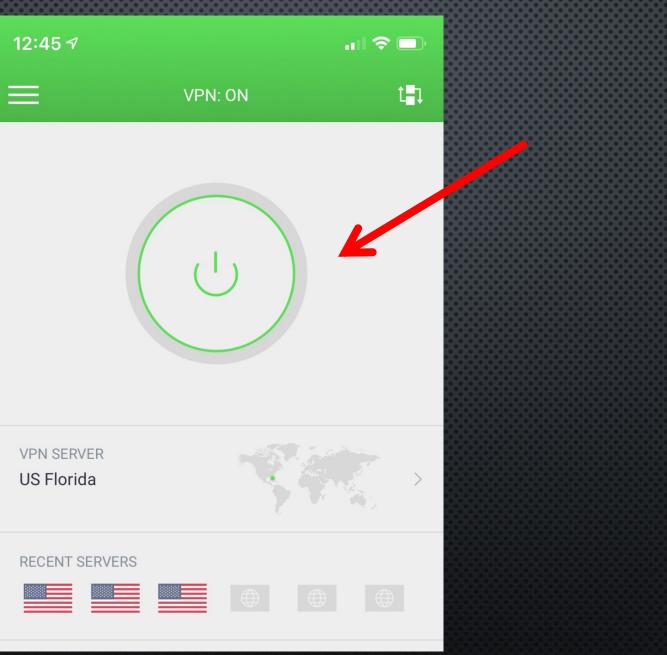


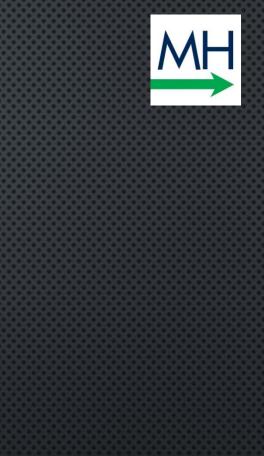


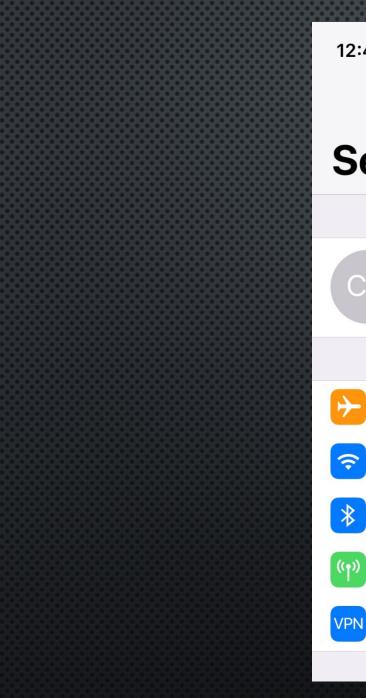












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	Wi-Fi	MH >	
	Bluetooth	On >	
	Cellular	>	
1	VPN	\bigcirc	



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PARTII Case Examples



Business Email Compromise Cases

#1

From: Sent: To: Cc: Subject: p Importance: High

pending invoices

Hello

Kindly cancel the payment because I stated to my email earlier today to that we can't receive payment to our account details which you have on records due to some issue which we have with the account currently.

So, kindly cancel the payment and let me know once it has been cancelled so that I can provide you with our updated ACH account details for payment.

Awaiting your urgent response!



#1

From: Sent: To: Cc: Subject: pending invoices Importance: High

Email came from legit address!

What are the warning signs?

How avoid the risk?

Hello

Kindly cancel the payment because I stated to my email earlier today to that we can't receive payment to our account details which you have on records due to some issue which we have with the account currently.

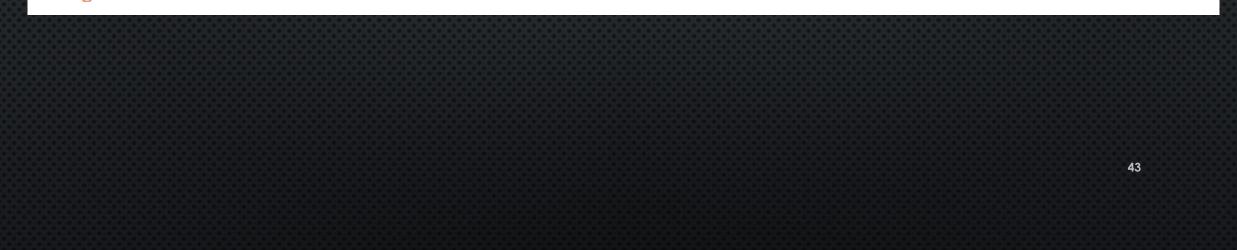
So, kindly cancel the payment and let me know once it has been cancelled so that I can provide you with our updated ACH account details for payment.

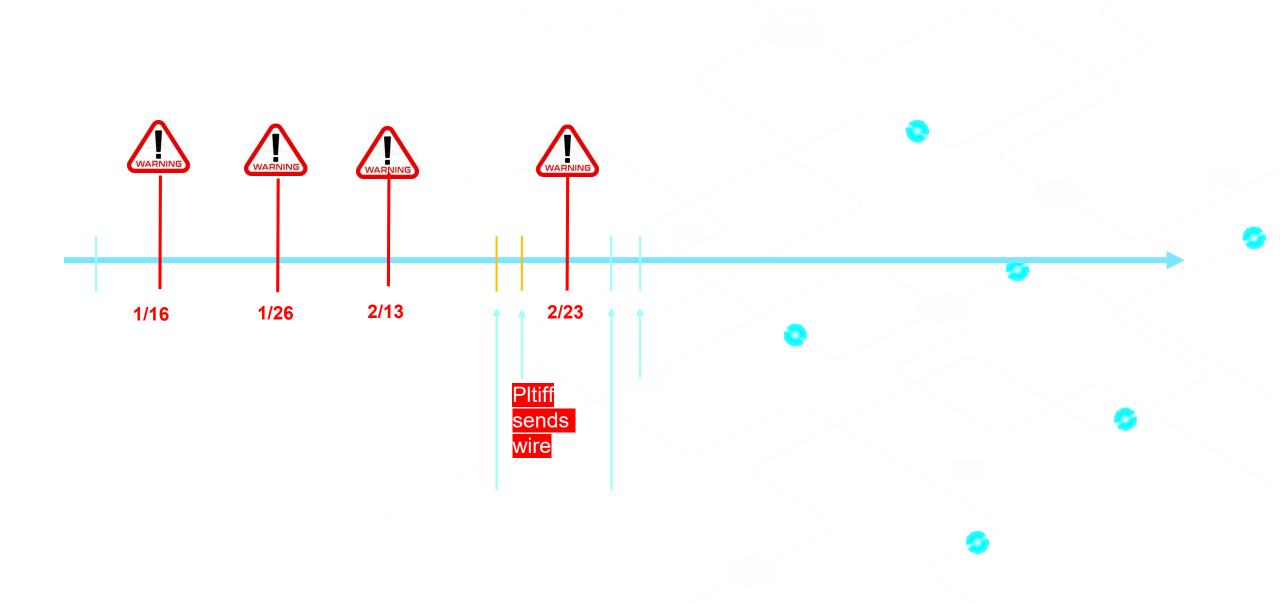
Awaiting your urgent response!

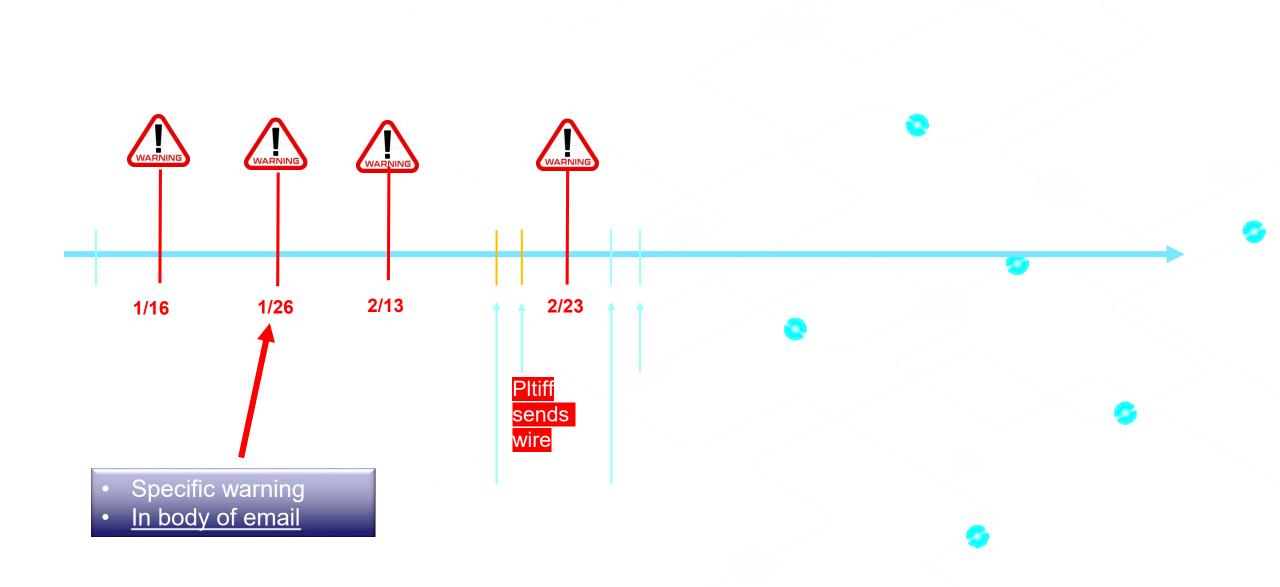




*** Due to the risk of cyber threats, prior to wiring or depositing monies into our account, please call our office to verbally verify wiring instructions.









Good afternoon

Our office is facilitating the closing for *r*. In order to start preparing closing documents, please send me the following information at your earliest convenience.

- 1. Your mailing address after closing (where you would like the deed, tax bill, etc. sent);
- 2. Confirm your marital status;
- Confirm how you are taking title. Please select, sign and send back the attached title vesting sheet;
- 4. Will this be your primary residence?;
- 5. Are you able to come to our office to close?

6. Please sign and send back the attached survey authorization; and

7. Please provide me the name and contact information for the Lender you are using.

**All funds due at closing will need to be wired to our account, wiring instructions will be sent once we have confirmed the final cash to close amount. For your protection, please call our office before sending any wires.

Thank-you for your help and when we get closer to closing we will arrange with you the signing of closing documents. Please call or email with any questions. We look forward to a smooth transaction.

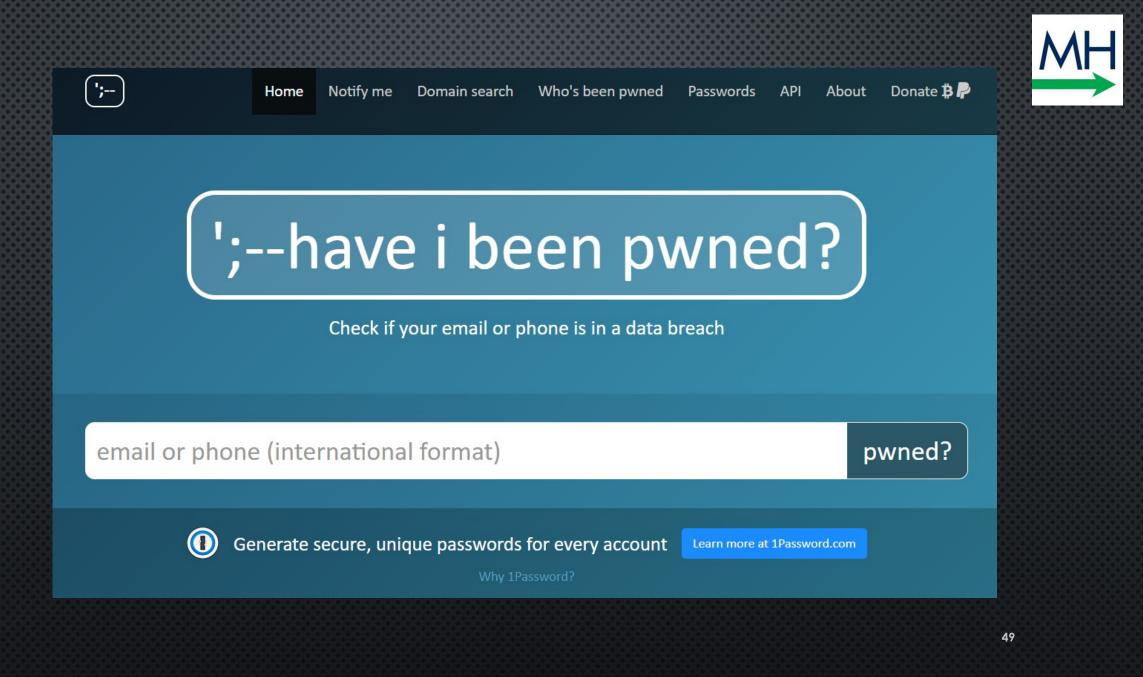


20. Upon information and belief, an unknown third party hacked into one or more email accounts used by Defendant to gain information about the real estate transaction and then used that information in order to realistically spoof the Defendant's email account and send fraudulent wire transfer instructions to the Plaintiffs. The wire transfer instructions directed Plaintiffs to transfer money to a bank account controlled by the unknown party.



2. Relative to the allegations in paragraph of the Complaint, please identify any person(s) with personal knowledge that "an unknown third party hacked into one or more email accounts used by the Defendant..."

ANSWER: Plaintiffs have not identified any individual with personal knowledge of the facts alleged, however discovery is ongoing.







Home Notify me Domain search Who's been pwned Passwords API About Donate 🛱 P

';--have i been pwned?

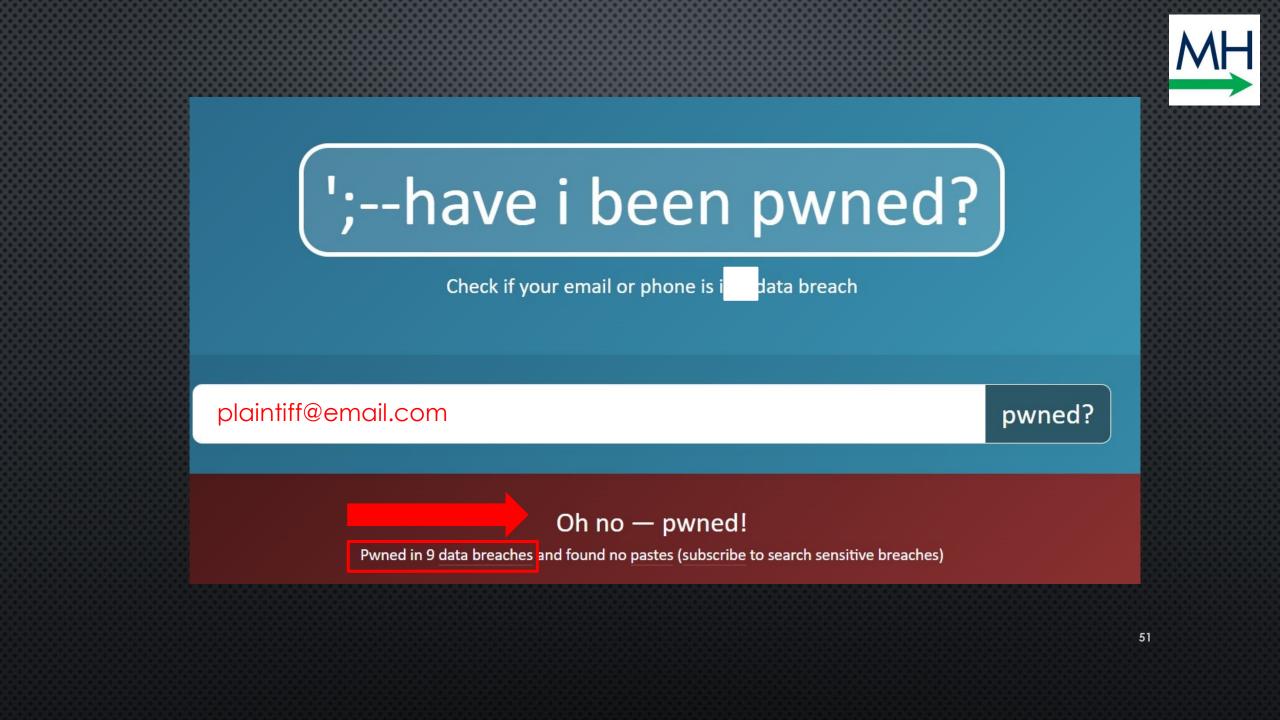
Check if your email or phone is in a data breach

defendant@email.com

pwned?

Good news — no pwnage found!

No breached accounts and no pastes (subscribe to search sensitive breaches)





houzz

Houzz: In mid-2018, the housing design website Houzz suffered a data breach. The company learned of the incident later that year then disclosed it to impacted members in February 2019. Almost 49 million unique email addresses were in the breach alongside names, IP addresses, geographic locations and either salted hashes of passwords or links to social media profiles used to authenticate to the service. The data was provided to HIBP by dehashed.com.

Compromised data: Email addresses, Geographic locations, IP addresses, Names, Passwords, Social media profiles, Usernames

Thieves Fool Plaintiff into Sending Wire



Your closing disclosure has been finalized and we're clear to close, You need to have the cash to close wire to our trust account today to avoid closing delay let me know if you can take care of it so i can forward you the wiring instructions.

yes we are ready to send wire. Need amount and where/who to

See attached wiring instructions, when will wire be sent so i can watch for it.

Good morning,

Has wire been sent?

Yes, I just got home.

Plaintiff

Hours Later Via SMS, Plaintiff TELLS Realtor!

.....

Realtor

The wire transfer has been made and confirmed by the closing agent.

Plaintiff

It looks like the closing won't happen until Monday. Will you be back by then?

Hours Later Via SMS, Plaintiff TELLS Realtor!

Realtor



Yes, but Monday is my anniversary... I would push for possibly Tues or Wed closing

Realtor

Hours Later Via SMS, Plaintiff TELLS Realtor!

.

Plaintiff

Plaintiff

Ok, are you guys having fun? 😳

Hours Later Via SMS, Plaintiff TELLS Realtor!

Realtor



Realtor

Hours Later Via SMS, Plaintiff TELLS Realtor!

.....

Plaintiff

We're doing our best little added stress with this file to closing on time but it's fun



Realtor

ONE WEEK LATER

Plaintiff

...should reach out to you shortly about how much money to wire...



Plaintiff

Money was wired last week

<u>ONE WEEK LATER</u>

Realtor



No, you didn't wire any money to the title company...

Realtor

ONE WEEK LATER

Plaintiff

Yes I did ?!?!

Plaintiff

ONE WEEK LATER

Realtor

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Realtor

ONE WEEK LATER

Plaintiff

[That company] doesn't even handle the wire and they have multi-layered system where they call you..



We've got a problem... that's not even their real email address

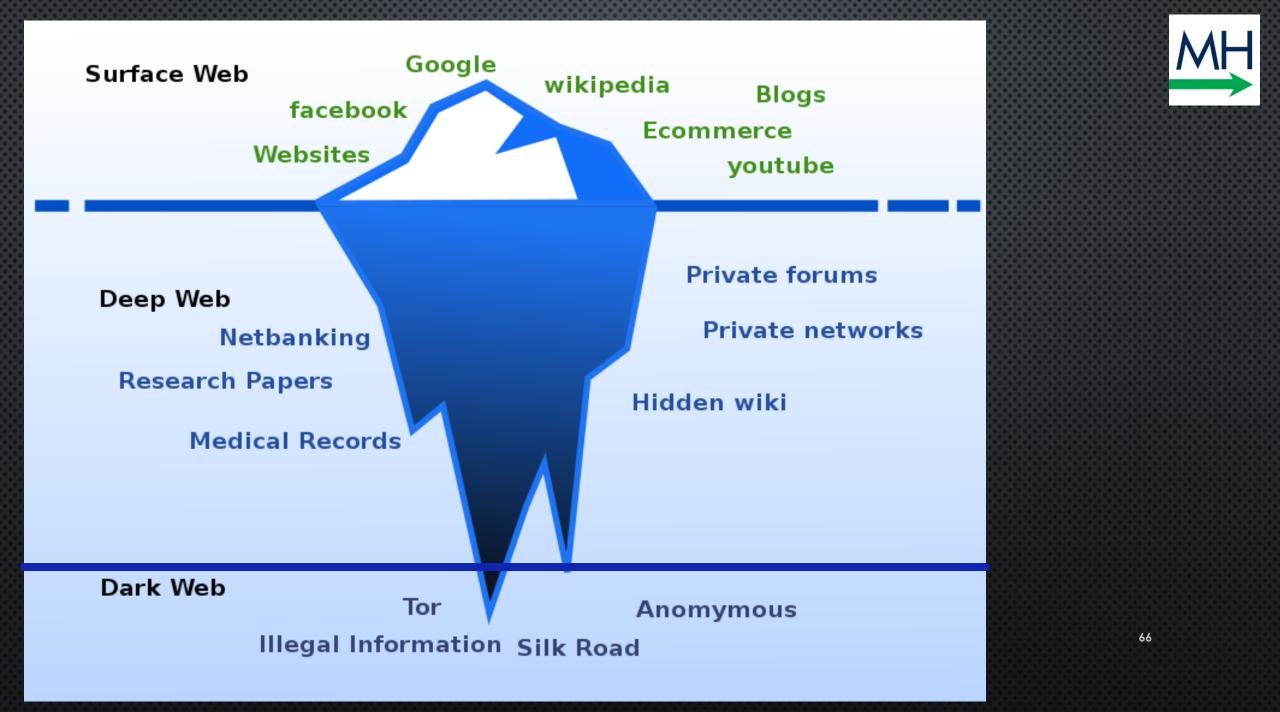
Realtor

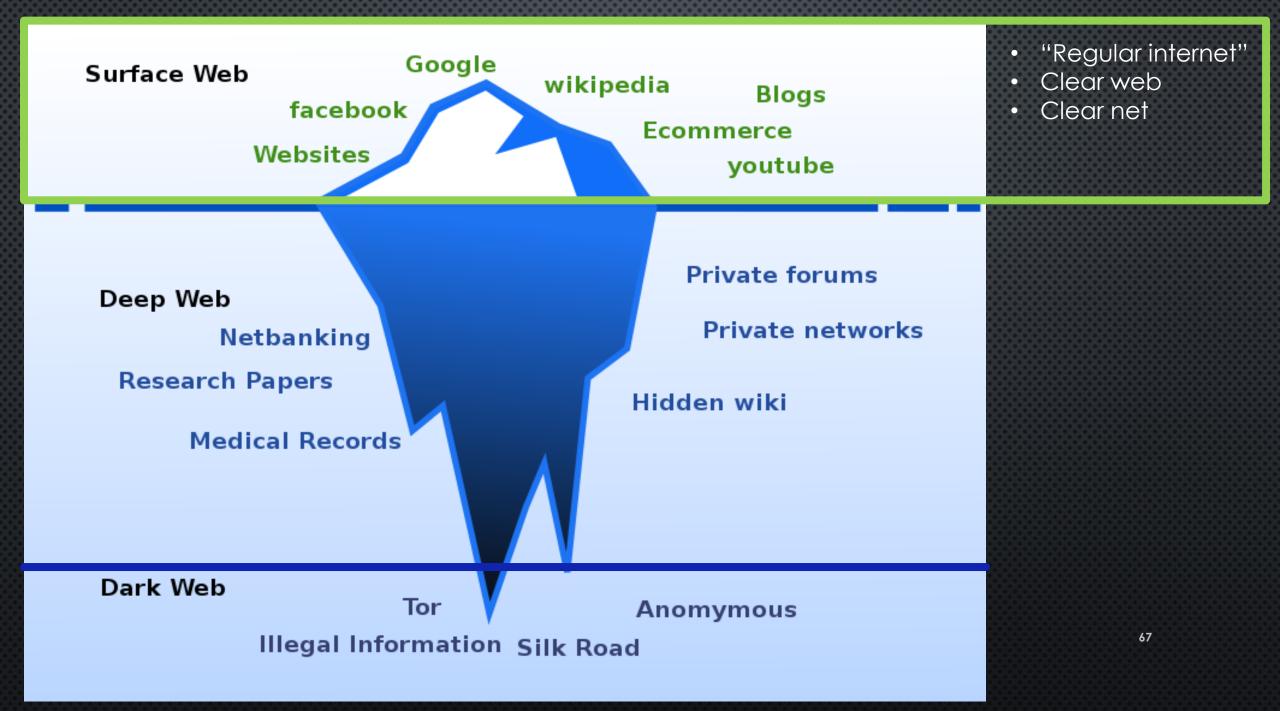
<u>ONE WEEK LATER</u>

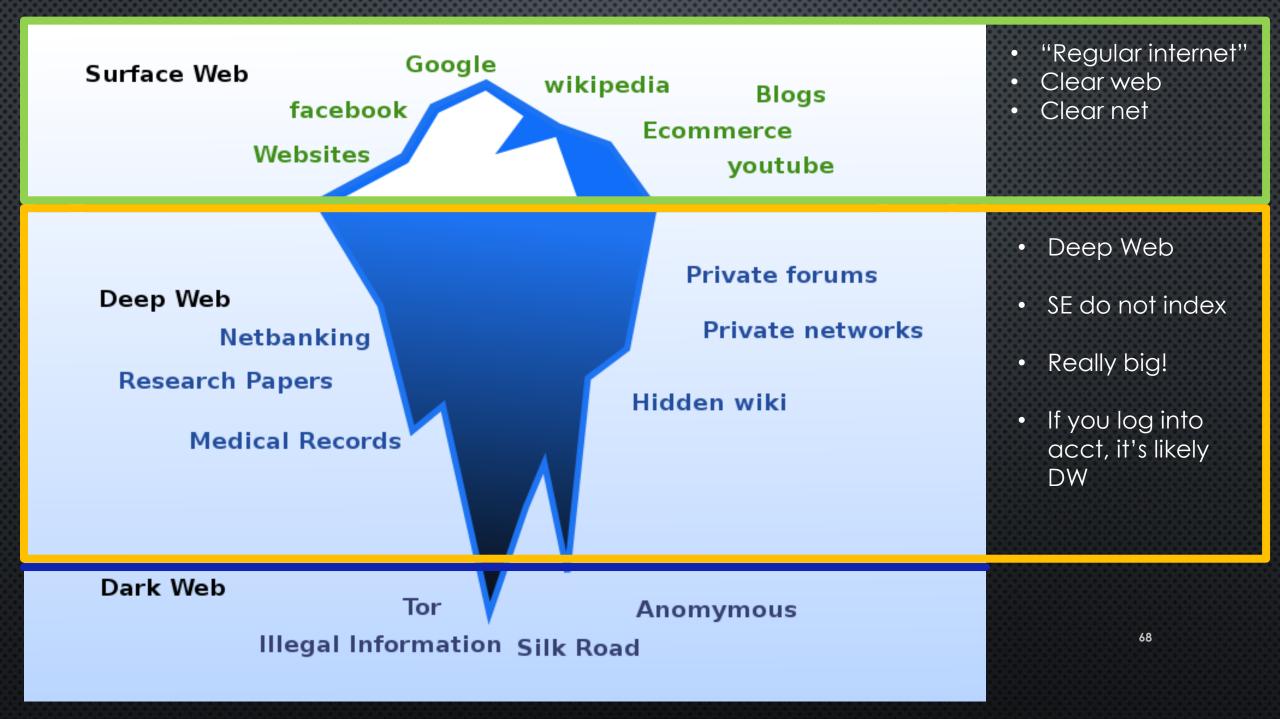
Plaintiff

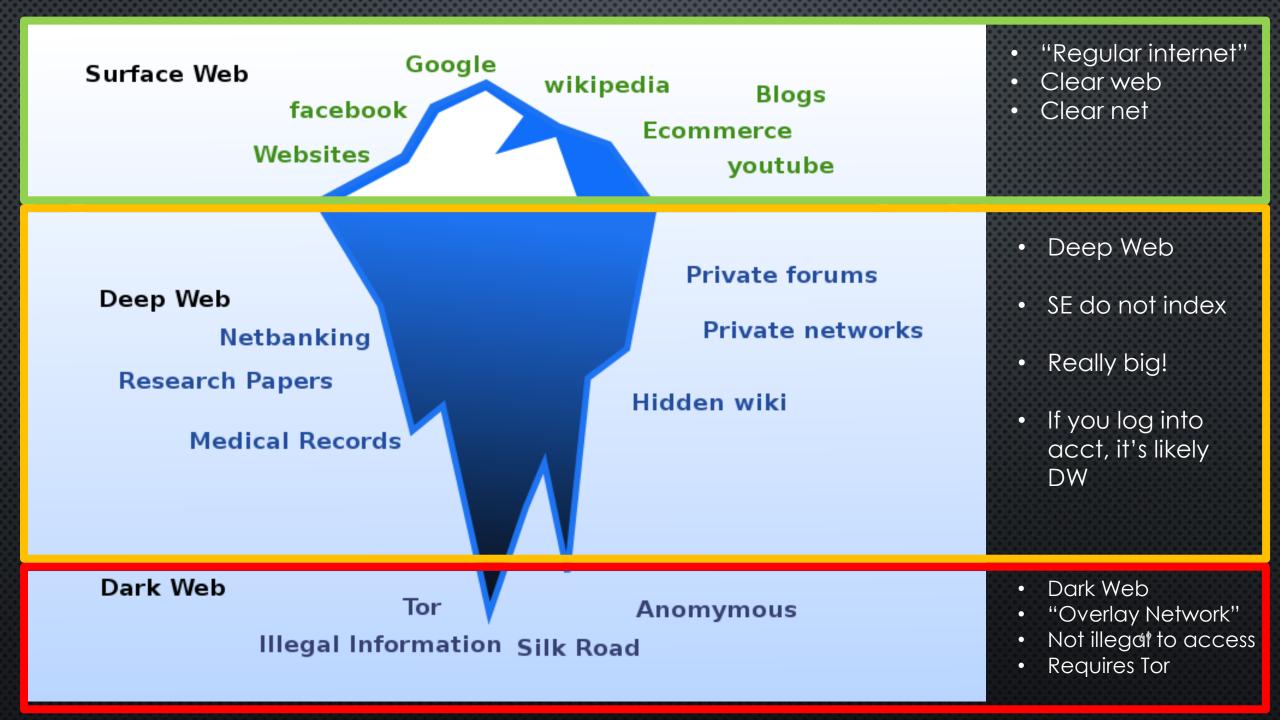


Quick Side Trip to The Dark Web











www.TorProject.org



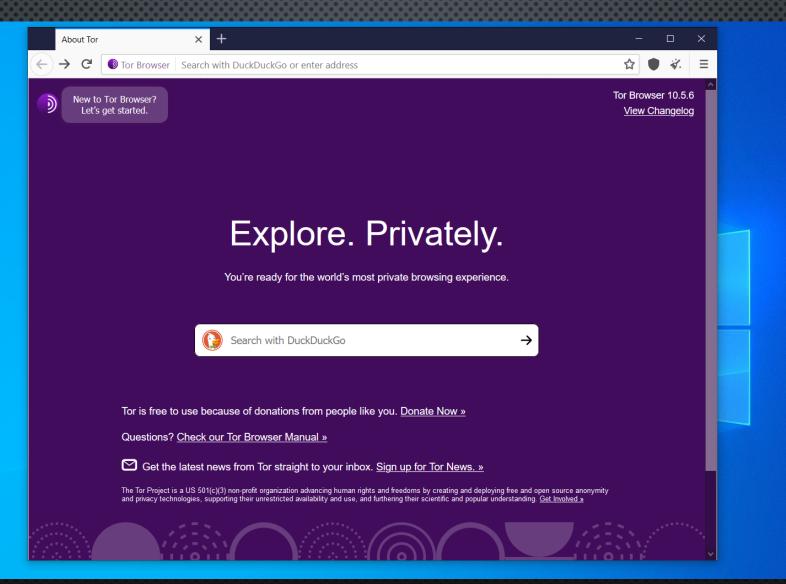
About Documentation Support Community Blog Donate

Browse Privately. Explore Freely.

Defend yourself against tracking and surveillance. Circumvent censorship.

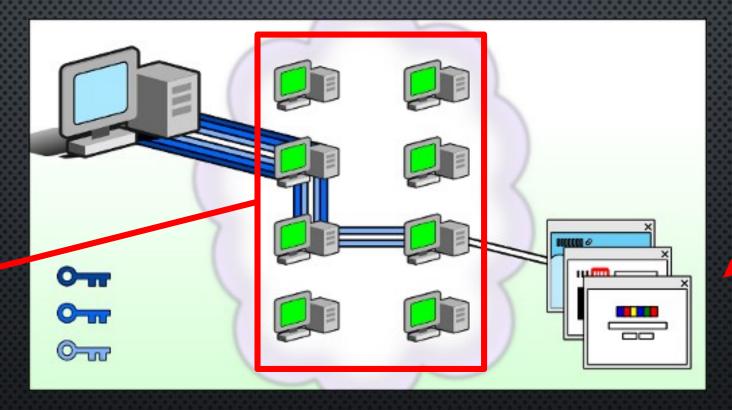
Download Tor Browser 🗸

Tor looks like a regular browser



MH

TOR acts like a regular browser (it just can see .onion sites too)



Website (regular website <u>OR</u> .onion site which is overlayed on top of the regular internet

(your ISP sees your on Tor, that's it)

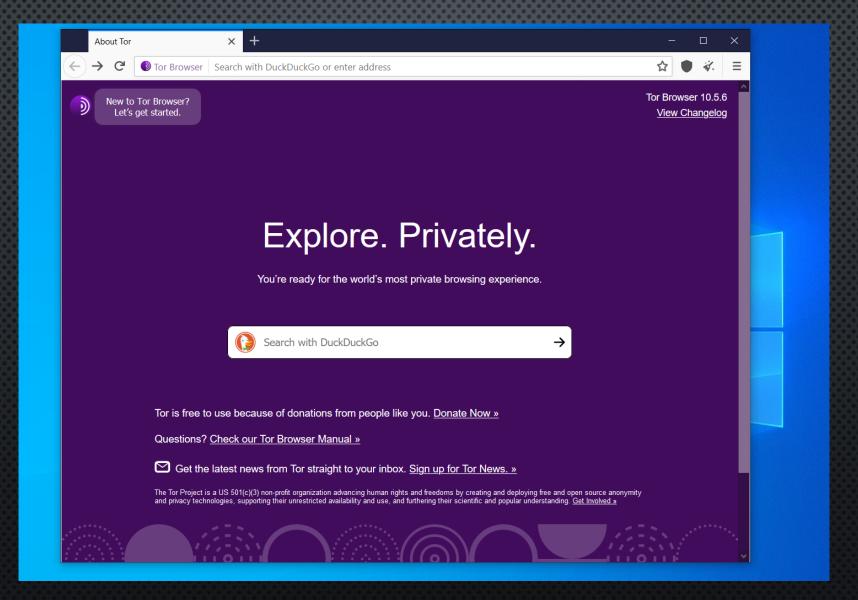


These "relays" anonymize your traffic

72

OK, I'm on Tor. Now what?





A lot of the DW involves marketplaces



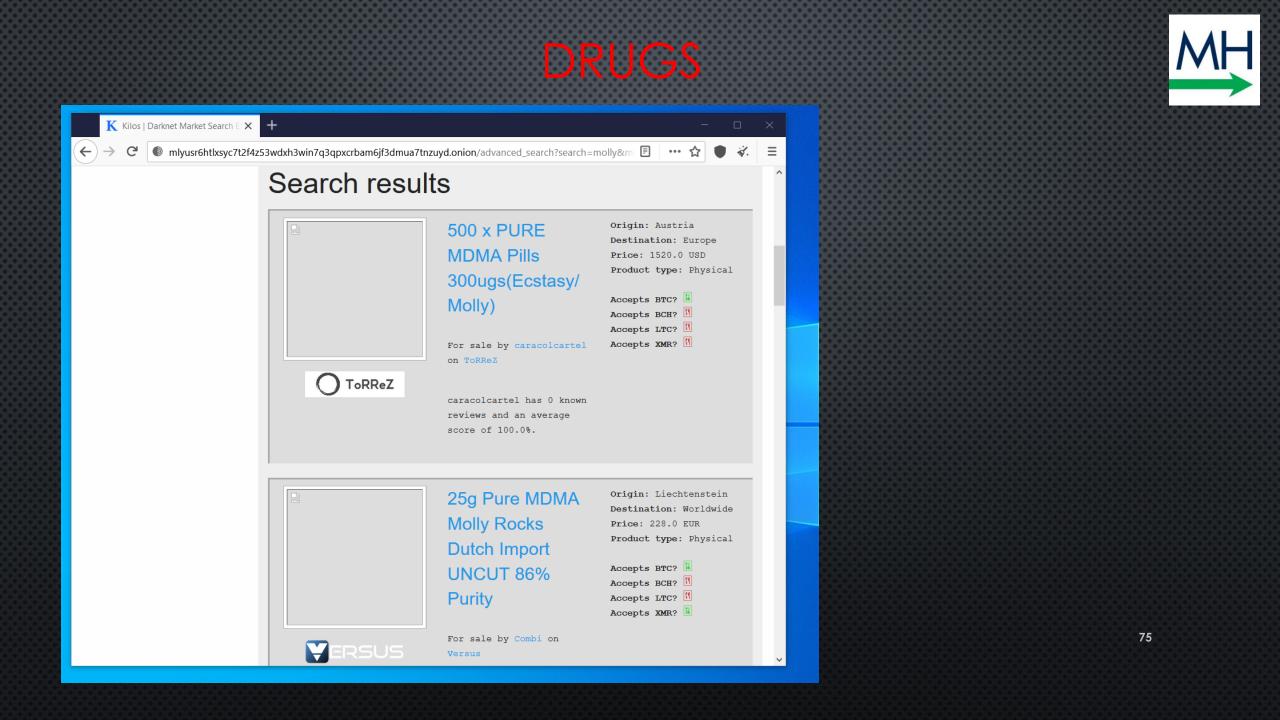
Kilos | Darknet Market Search E 🗙 🕂 ×. 🔘 mlyusr6htlxsyc7t2f4z53wdxh3win7q3qpxcrbam6jf3dmua7tnzuyd.onion/advanced_search?search=ecstacy& 🗉 ... ☆ Ξ ~ C E Search now! Kilos Account Kilos Finance Social Education Hosting Misc Kilos is supported by ... CART MARKETPLACE Minimum price Maximum price Display currency 800+ PRODUCTS LISTED Relevance Market [View all] Shipping destination Shipping origin Product class - any Accepts BTC Accepts BCH Accepts LTC Accepts XMR Search the darknet markets

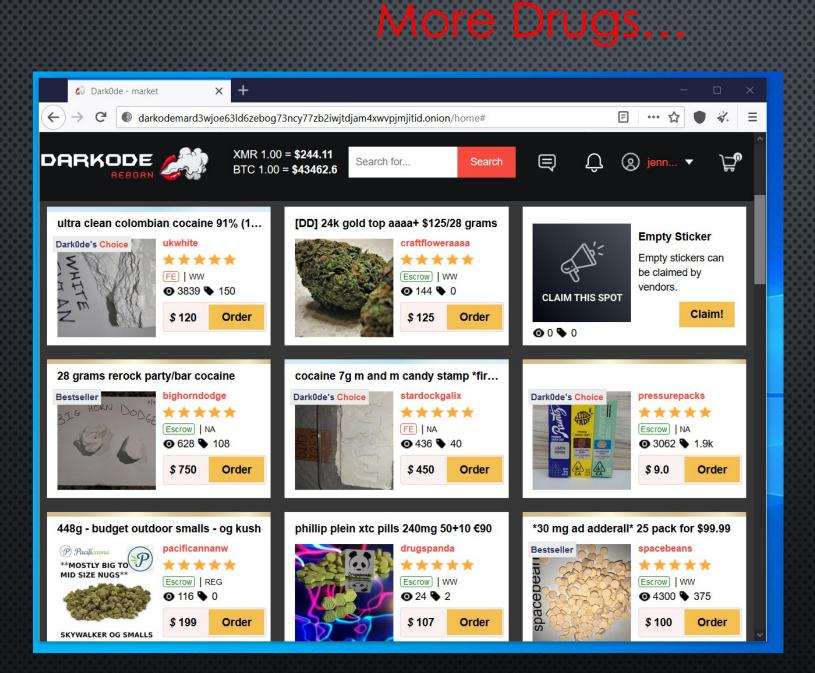
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10



mlyusr6htlxsyc7t2f4z53wdxh3win7q3qpxcrbam6jf3dmua7tnzuyd.onion 3 4 5 6 7 8







× + Dark0de - market N. \equiv ← Ø darkodemard3wjoe63ld6zebog73ncy77zb2iwjtdjam4xwvpjmjitid.onion/home# G XMR 1.00 = **\$244.11** DARKODE Û 🤵 jenn... 🔻 ੋਹਿ Search for ... Search BTC 1.00 = \$43462.6 1g x mdma marquis tested best on... tramadol 100 mg 200 tablets ***new vendor promo*** big bud top... drswole 155 5.0 Dark0de's Choice milo8490 4.9k 4.99 jollygreeng 58 5.0 * * * * * **5.0 * * * * * 4.97 ★ ★ ★ ★ 5.0** Escrow WW FE | REG Escrow EU Citra 50 ● 1553 ● 348 **O** 459 **S** 50 50 mg hases on 50 tables \$25 Order \$ 360 Order \$12 Order Best Rated Products 100 xanax bars - 2mg alprazolam - fas... ritalin 10 mg 60 tablets 10x-1000x good fucking xanax bars grannysxani 1.2k 4.98 snapdrugs 14k 4.32 milo8490 4.9k 4.99 Dark0de's Choice Bestseller NEVERYORDER Bestseller $\star \star \star \star \star 5.0$ * * * * * **5.0** \star \star \star \star \star 5.0

Escrow REG

\$10

1gr-50gr // crystal meth ice // ephedrin...

🗿 1099 💊 11k

Order

Escrow NA

\$ 180

1gx super strong synthetic china white

● 4722 ● 376

Order

darkodemard3wjoe63ld6zebog73ncy77zb2iwjtdjam4xwvpjmjitid.onion/product/PDKQzcQ617775788 792 4.66

Even More Drugs..

FE | REG ● 1627 ● 187

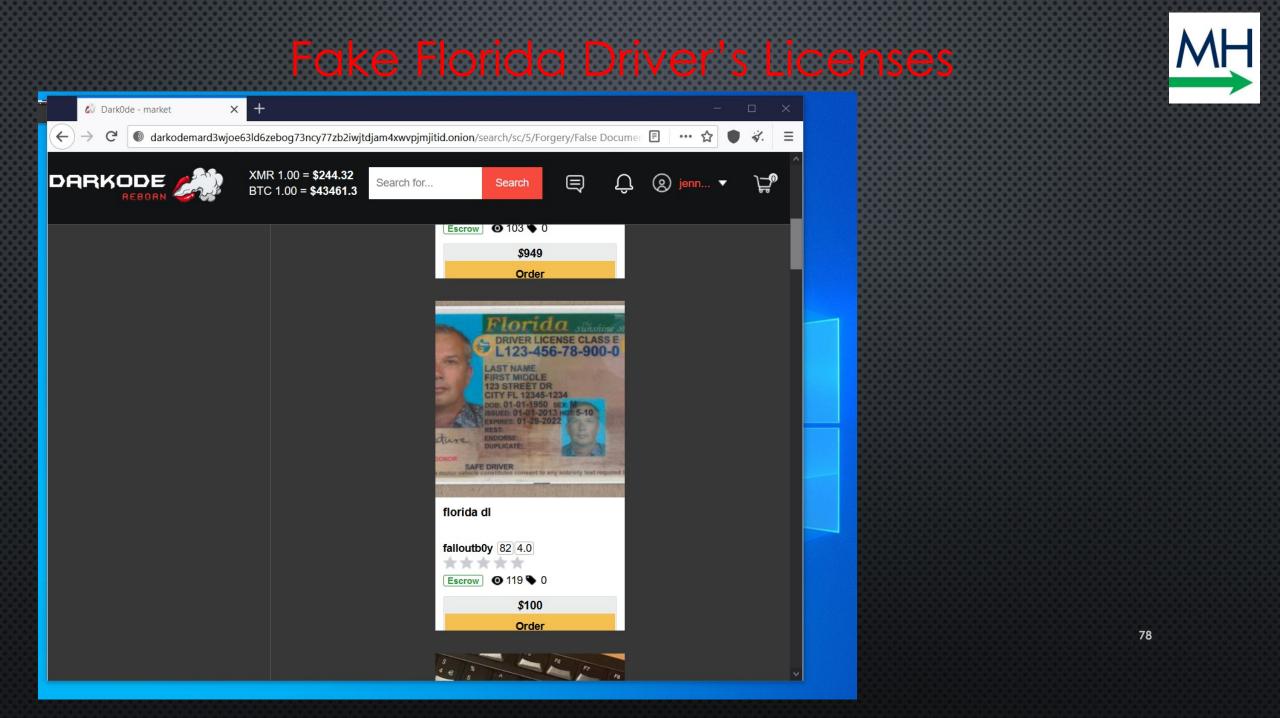
\$170

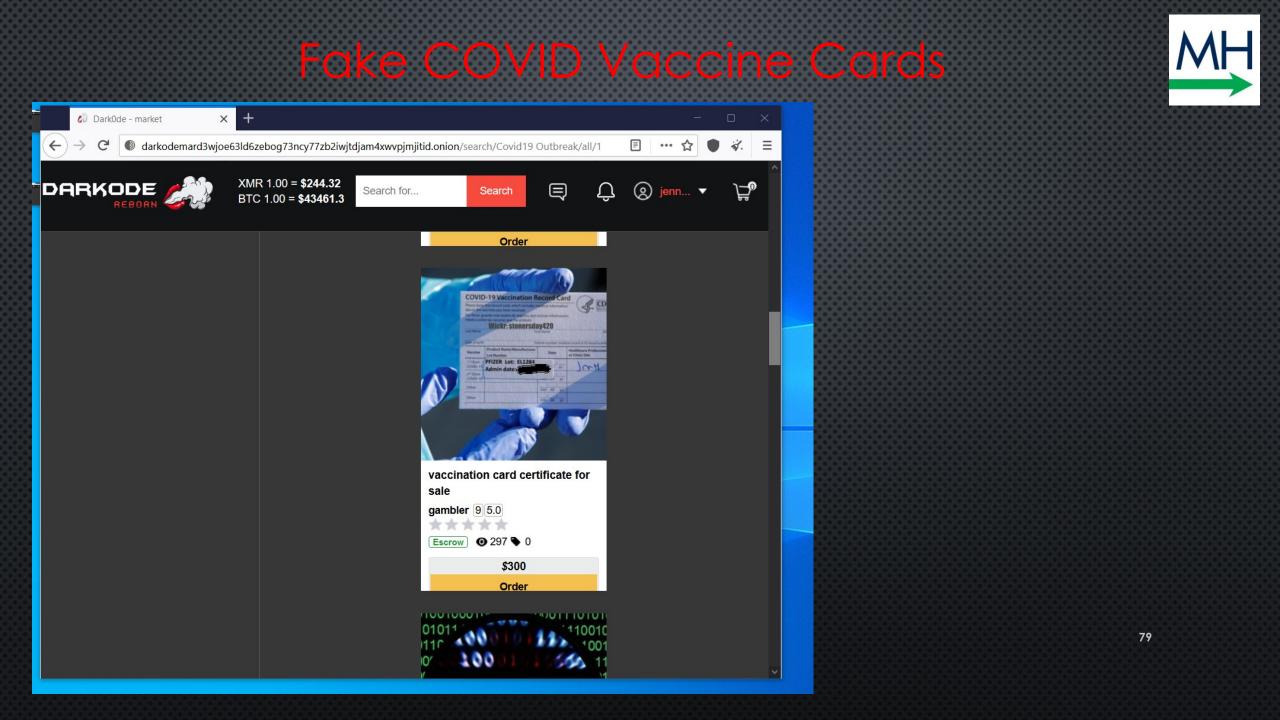
crystalclee 377 4.95

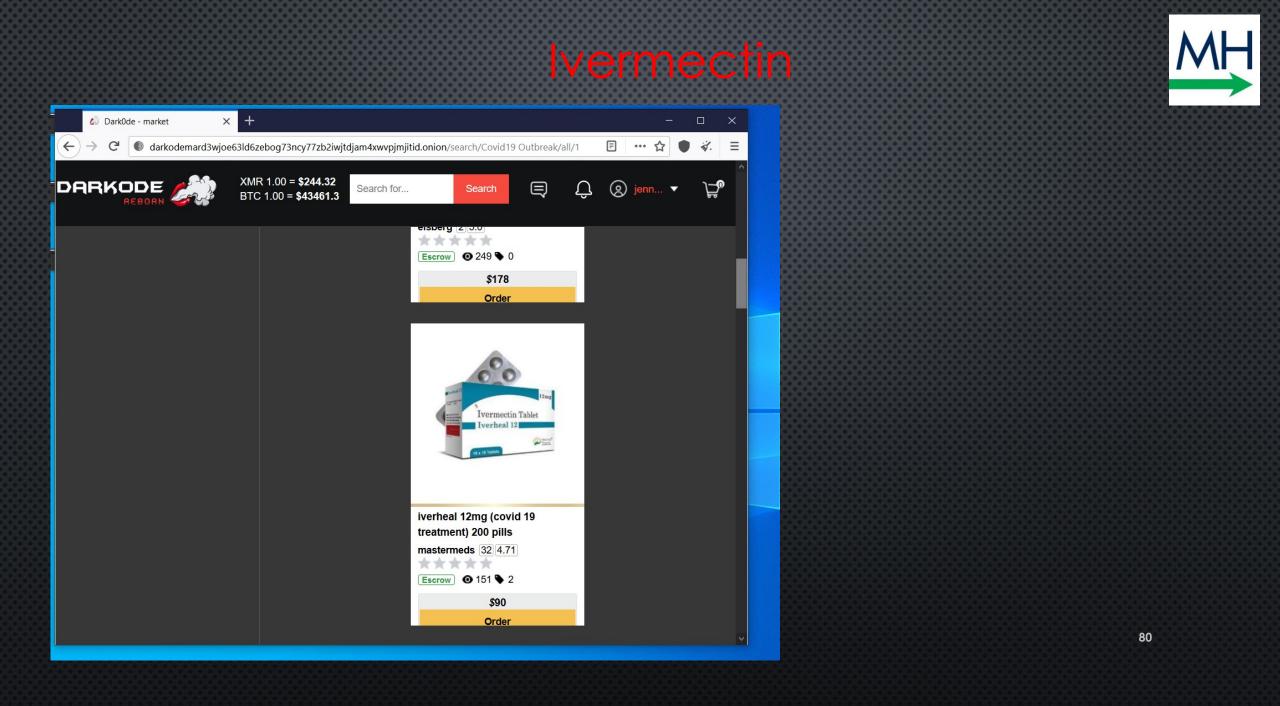
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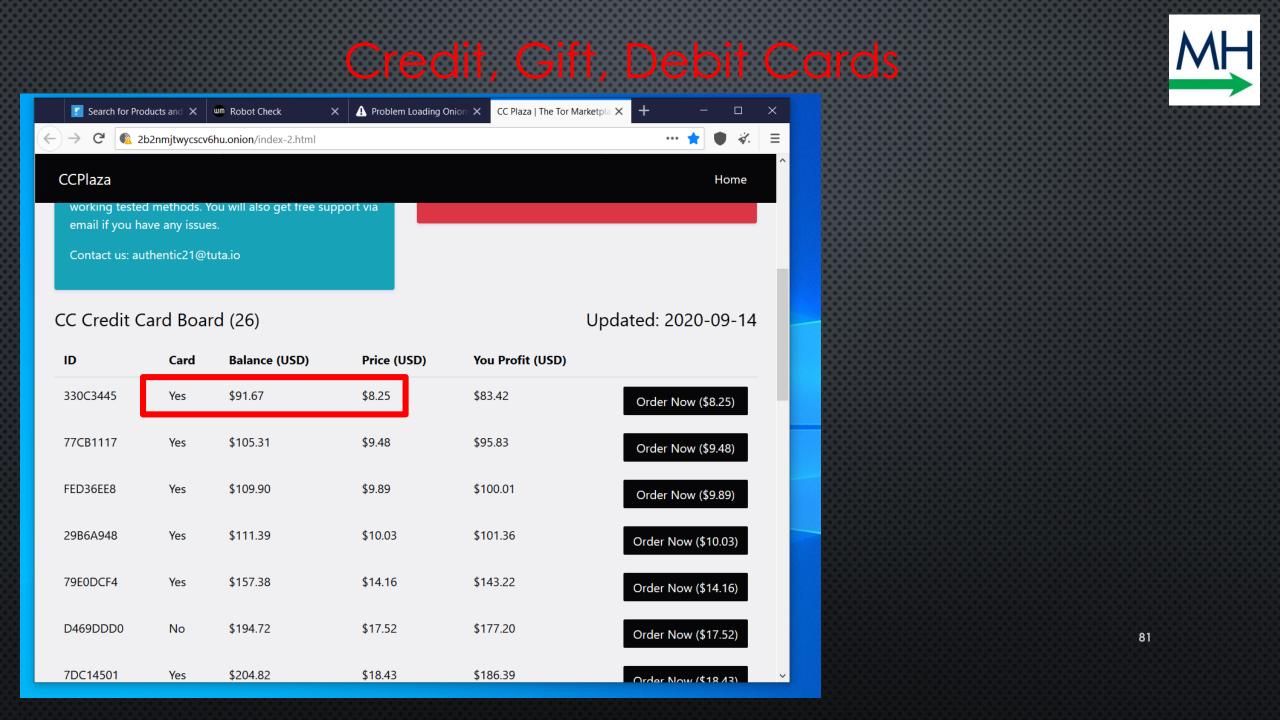
Order

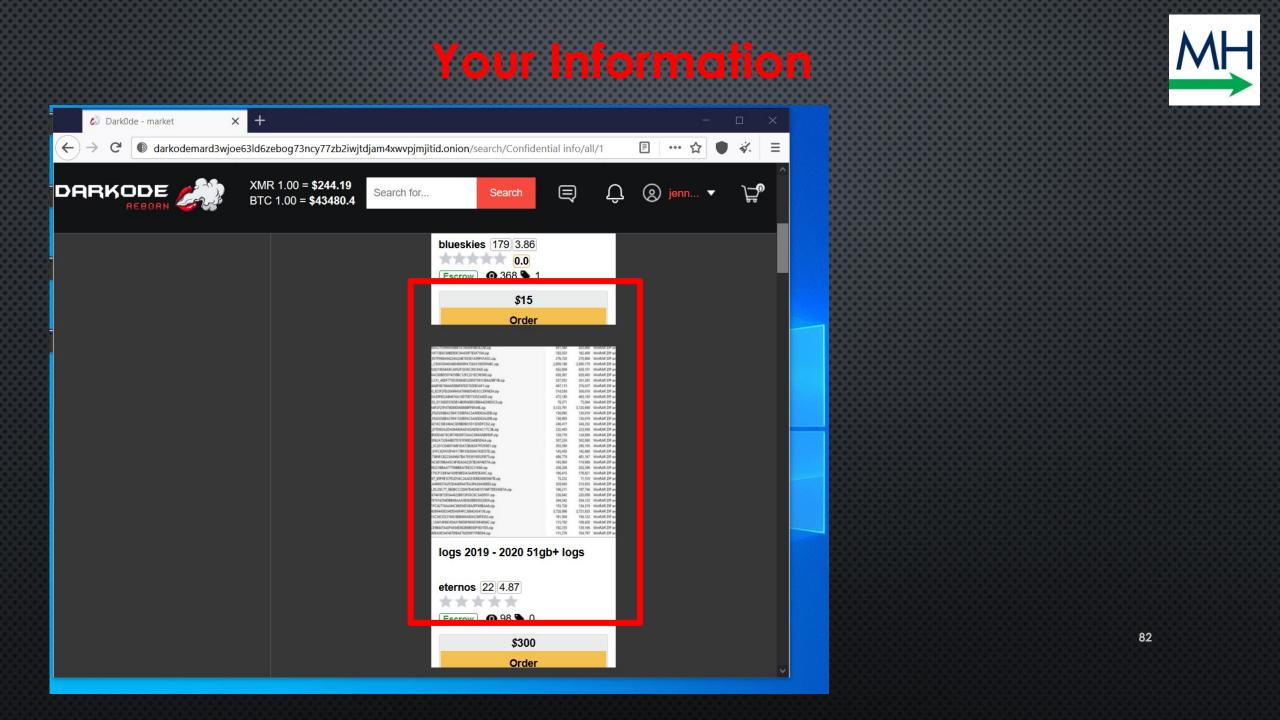








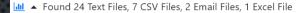






How The Hackers Find and Fool You

Hackers Search the Dark Web For Released Databases of Hacked Emails



jobseeker.json.rar/jobseeker.com_2.txt [Part 864 of 1538]

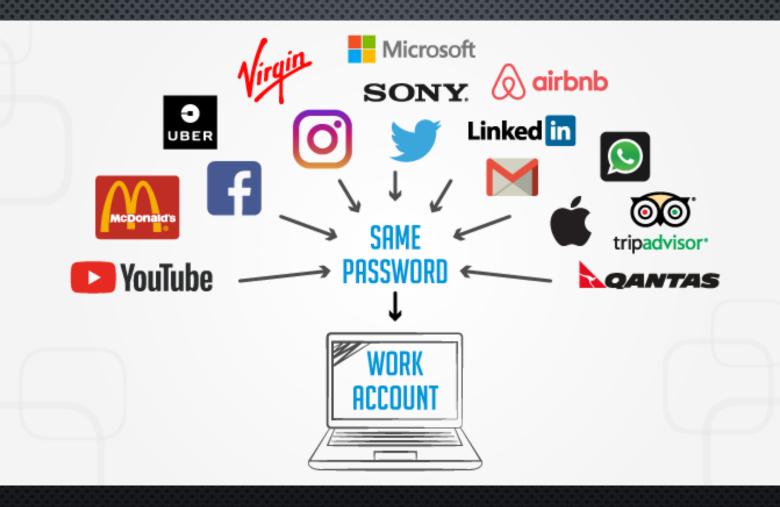
ryanluna48@yahoo.com:tuffguy123

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	Full Data
Combolist30M.txt [Part 16 of 222]	PREVIEW 2020-12-01 03:58:43
rexmundi412@yahoo.com:poiuyt rexuejianjian@163.com:wujian8726792 rexwolf_razvan@yahoo.com:1q2w3e4r5t reyes.jocelyne@yahoo.com:1beauty reyeha2@yahoo.com:10061989 reymoaquaran@yahoo.com:Flowers12 reynaldobayonon@yahoo.com:123456	
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Разбитая база 2018.18.07_15-23-32/35.txt [Part 32 of 40]	PREVIEW 2020-03-17 19:48:45
sjcj_92@hotmail.com:sandro1992 zivkovicpg@gmail.com:drac55	9.4

REVIEW 2021-09-09 10:25:37

Your Employees Re-Use the Same Password...









Now Hackers Are in Your System (think: ransomware, stolen data, \$\$, fool your clients)





Attorney Insight. Business Foresight:



NEWS

McDonald Hopkins announces expansion into Baltimore with additions of Pollock and Campbell to national Data Privacy and Cybersecurity team

Learn More

CAREERS

Q

Thursday, April 14, 2022

<u>McDonald</u> Hopkins





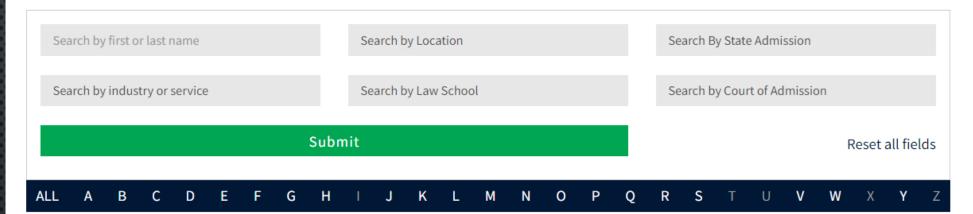
NEWS

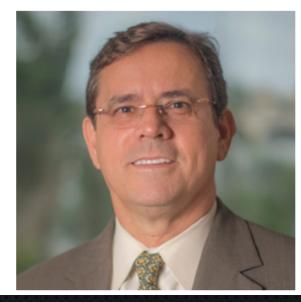
McDonald Hopkins announces expansion into Baltimore with additions of Pollock and Campbell to national Data Privacy and Cybersecurity team

Learn More

Thursday, April 14, 2022

McDonald Hopkins / Team / John Metzger



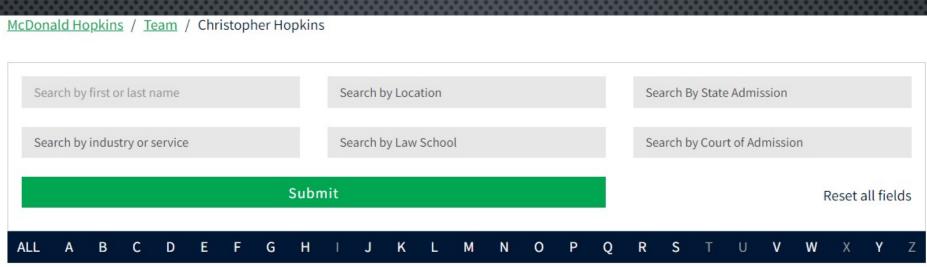


John T. Metzger

West Palm Beach West Palm Beach P: 561.659.1799

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John is the Managing Member of the firm's West Palm Beach, Florida office, a member of the firm's Executive Committee and Board of Directors, and a member of the firm's national real estate practice. John has over 30 years of experience assisting clients in complex real estate transactions and business litigation matters, and focuses on providing strategic advice and practical solutions to best meet his client's business needs in a cost effective manner. His clients include developers, lenders, contractors, title insurance companies, real estate professionals, property owners





Christopher B. Hopkins

Member West Palm Beach

P: 561.847.2346

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Christopher B. Hopkins is a member of McDonald Hopkins LLC, a business advisory and advocacy law firm.

He has more than 20 years of trial and appellate experience representing businesses and families in the areas of commercial, ethics, fraud investigation, legal/medical malpractice, and probate litigation.

In addition to his work in the courtroom, Christopher's practice involves a wide range of emerging

Let's Find Everyone's Email Addresses



Phonebook.cz

Phonebook lists all domains, email addresses, or URLs for the given input domain. Wildcards such as *.gov.uk are allowed. You are searching 34 billion records.

 mcdonaldhopkins.com
 Submit

 Ity. sia.gov.cnn.com, netflix.com, *.ru, *.gov.uk, solarwinds.com

DomainsEmail AddressesURLs

_Intelligence X © 2020 Intelligence X. <u>Terms of Service</u> | <u>Privacy Policy</u>

Let's Gather Everyone's Email Addresses



Send the Phishing Email... See who bites!





From: John T. Metzger > To: Christopher Hopkins > Today at 07:07

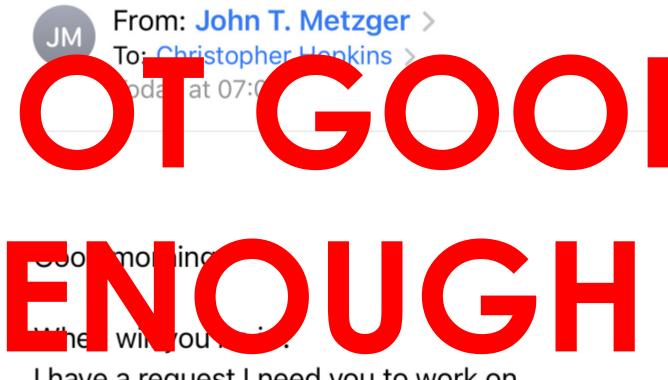
Good morning,

When will you be in? I have a request I need you to work on.

Thanks.

Send the Phishing Email... See who bites!





I have a request I need you to work on.

Thanks.

This one is a little **TOO** heavy-handed





From: John T. Metzger > To: Christopher Hopkins > Today at 12:08

[External] Christopher B. Hopkins

Do you have a moment I have a request I need you to handle discreetly. I am going into a meeting now, no calls so just reply to my email.

John T. Metzger Managing Member sent from my mail

Go to ChatGPT



(especially if English is a second language)

HO

You are a lawyer named John. You are writing to your law partner, Christopher. In a short email, explain that you are traveling, lost your wallet, need to rent a car. Ask Christopher if he can use Zelle to send money? The email you are writing should be 3-4 setences.





Go to ChatGPT



(especially if English is a second language)



Dear Christopher,

I hope this email finds you well. I am currently traveling and unfortunately, I seem to have misplaced my wallet. I urgently need to rent a car, so I was wondering if you could possibly use Zelle to send me some money to cover the rental expenses. Please let me know if this is possible.

Best regards, John

Protect You & Your Practice



HavelBeenPwned.com (maybe dumb name... but sign up)

Notify me Domain search Who's been pwned Passwords API About Donate B P Home

';--have i been pwned?

Check if your email or phone is in a data breach

email or phone (international format)

(';--)

 \bigcirc

Generate secure, unique passwords for every account Learn more at 1Password.com

114,131

pastes

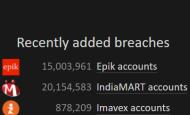
557 11,469,730,784 pwned websites pwned accounts

Largest breaches

772,904,991 Collection #1 accounts

763,117,241 Verifications.io accounts

711,477,622 Onliner Spambot accounts

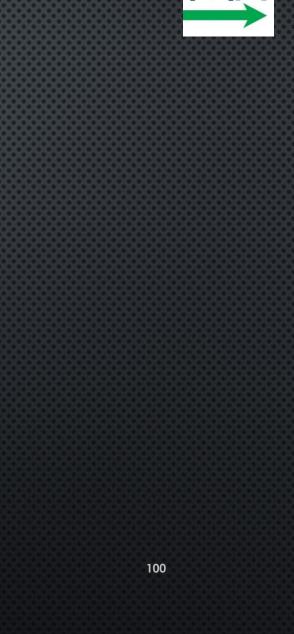


pwned?

207,749,076

paste accounts

878,209 Imavex accounts



Gmail Searches for Your Hacked Accts



You and	Google	
	Christopher Hopkins Syncing to	Turn off
Sync	and Google services	•
Mana	ge your Google Account	Z
Custo	omize your Chrome profile	•
Impo	rt bookmarks and settings	•
Autofill		
0-1	Passwords compromised passwords	,
	Payment methods	•
•	Addresses and more	•

Using Chrome, log into your Gmail account Hit "…" in upper right

Go to Settings

Train (and Warn) Your Employees



17. Mandatory Avoidance of Email, Business Compromise, and Other Scams. I am aware that it is my duty, during my employment for to avoid email, business compromise scams, and other scams or tricks, including but not limited to internet hacks, viruses, malware, and phishing scams. Within the scope of my employment, I will carefully read and consider emails, attachments, documents, and hyperlinks before opening, clicking, and engaging. If I have questions, I am to ask first. If I suspect there is or was any sort of intrusion or risk of intrusion, I am to immediately report it to I acknowledge and agree that opening, clicking, and engaging with fraudulent emails, attachments, documents, and hyperlinks (or failing to report the same) can be cause for termination.

Send Your Own"Fake" Emails... See who bites!



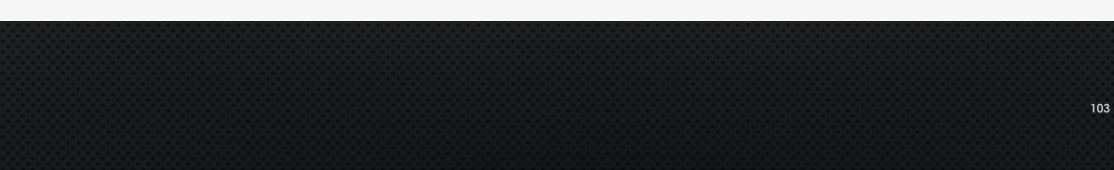
Dear Christopher,

Good morning. I wanted to let you know that I will be out of the office today for a personal matter. Would you be able to help me with something?

Thank you for your assistance.

Best regards,

John



Tell Clients in Your Engagement Letter



Electronic Communications & Storage: Like most businesses, the Firm communicates with the Client primarily via unencrypted e-mail, phone, and, secondarily, by U.S. Mail or overnight service. We also use IM/text, internet portal, FTP, WiFi, WeTransfer, Zoom, video conferencing, cloud storage, and other physical and/or Internet-based third party vendors and services for communications and storage (unless you request otherwise). Client agrees and accepts that there is always some risk of disclosure, hacking, intrusion, and loss of attorney-client privilege when using these forms of communication and storage because of issues inherent to the internet communications, storage, and third party vendors; no guarantee can be made regarding the interception of data sent or stored on the internet or with third parties. The Client agrees that, in advance, the Client will advise the Firm in writing if the nature of any communication or storage require a higher degree of security.

Tell Clients in Your Engagement Letter



Wire Transfer – Verbal Confirmation Required: During the period in which the Firm provides legal services, the Client may wish, or possibly be required, to make electronic or wire payment to the Firm or third parties. Client acknowledges the risk of identity theft, impersonation, email compromise, phishing, and other scams. Relative to payments relating to this matter, Client confirms it has sole responsibility to obtain verbal verification from Mr. Hopkins before making any electronic or wire payments to the Firm or third parties.

Stay Safe #1



 <u>Unsecured WiFi</u> (while traveling) – hackers can access all your transmitted info <u>SOLUTION: VPN (free to employees?)</u>

Phishing/BEC (easier when we're remote) – hackers fool people into giving out info
 SOLUTION: train employees to spot fakes test them attorneys... don't answer "cold" emails don't go to bad sites anti-malware

Stay Safe #2



 Data Breaches (not your fault) – until you or your employees re-use passwords SOLUTION: don't re-use passwords training MFA sign up for HIBP (all employees) password managers e-retention policies • **Data Breaches** (your system) SOLUTION: MFA Anti-malware Backups IT to limit incoming IP addresses (monitor traffic) Don't give admin level access E-retention policies Routine searches for your info on dark web 107



Further Reading

InternetLawCommentary.com

TECHNOLOGY Corner



Is Your PC Keeping Your Information Private? Take This 10-Question Quiz



CHRISTOPHER B. HOPKINS

What entity was the victim of the largest data breach in history? According to The Guardian, the "biggest [hack] in history" involved 11.5 million documents known as the Panama Papers stolen from... a law firm. "BigLaw" firms are not alone - small firms and solo lawyers frequently suffer ransomware attacks while, according to Verizon, in-house lawyers are, "far more likely to actually open a [phishing] email than all other [corporate] departments." Lawyers are particularly susceptible targets for data breach because we often hold clients' confidential and financial information. Worse, we can be a weak link: lawyers are quick to answer client inquiries and we respond quickly and at all hours from our mobile devices.

new software. Unless it is a personal computer, few users need full "admin rights." Tap the Windows key and type "control panel." Select User Accounts (twice). 5 points if "administrator" does <u>not</u> appear under your name. If it says "administrator," and it is not your personal PC, subtract 5 points.

4. Is Your Hard Drive Encrypted? An encrypted drive should render your drive unreadable if it is stolen. Tap the Windows key and type "control panel." Select "Security and Systems" and look for BitLocker encryption to be "on." Admittedly, there is more than one encryption method; hit the Windows key and type "PGP" to see if you find PGP Whole Disk Encryption. 5 points for encryption, no points for an 8. Can Someone Else Remotely Access my PC? Hit the Windows key and R, then type "SystemPropertiesRemote.exe." It should open a new dialog box with the title "Remote Access." If "Allow Remote Assistance" is unchecked, give yourself 5 points. If your IT department allows remote access limited to "Network Level Authentication," add no points. If remote access is allowed without restriction, subtract 5 points.

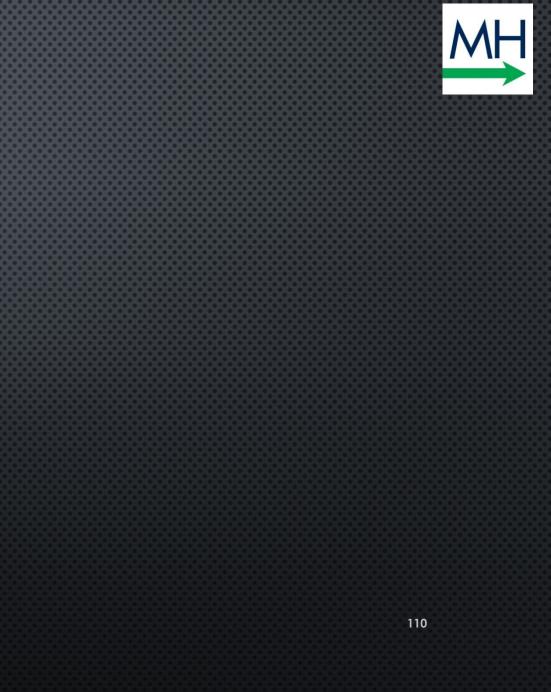
9. Do I Have Any Unknown Programs on my PC? Tap the Windows key and type "control panel." In the upper right corner, type, "program" in the search box, and select "show which programs are installed." Add 3 points if you recognize all apps; -1 for each app you cannot identify.



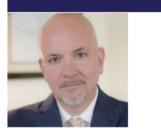
BLOG POSTS Don't connect your phone to rental cars

<u>Article</u>





TECHNOLOGY CORNER



CHRISTOPHER B. HOPKINS

In March 2020, as professionals worked from home due to COVID-19, Zoom video conferences surged in popularity while, conversely, lawyers cast weary glances at the Alexa device in their home office, wondering if it was recording confidential communications.

As of this writing, rumors abound on social media about the security of both platforms. With little hard evidence, a BigLaw firm publicly broadcast its ban on these devices. While society struggles with its relationship with ubiquitous communication devices, let us at least properly configure our Zoom and Alexa privacy settings.

Zoom Video: Recommended Settings

As a brief primer, Zoom throws a few numbers at you which can be confusing. A Personal Meeting ID (PMI) is a virtual room assigned to you alone; this is visible on the URL, called a Personal Link, when you invite someone to your personal meeting room. Your Meeting ID is a temporary number for a scheduled meeting. The Meeting ID typically expires after your meeting unless you create a recurring meeting. These links and IDs may be confusing but the important point is that, without proper precautions, they can be hacked, re-used, or simply guessed by third parties.

Article

Privacy Settings for Zoom Video and Alexa

Is This Being Recorded? - Zoom reports that all participants will see a red notification (upper left on desktop and upper right on iOS) if the meeting is being recorded.

Only the Host Has Certain Abilities - On the website, go to Settings and turn OFF "Join Before Host," "Use Personal Meeting ID," "Annotation," "Remote Control," and "Allow Removed Participants to Rejoin." Meanwhile, turn ON "Allow host to put attendees on hold" and "host only" under screen sharing.

Hypervigilance Against Zoom-Bombing-To really lockdown meetings, on the website, turn off "Join Before Host" and "File Transfer" but turn on "Require Password for... Phone" and, towards the bottom, turn on "Waiting Room." You will need to Google how to use Waiting Rooms.

The following steps will assist in protecting your privacy during a Zoom meeting:

<u>Spacebar To Mute</u> - press and hold spacebar to temporarily mute yourself.

Set a Virtual Background - The benefit of a virtual background is that participants cannot see the room behind you, whether that includes privileged information on a wall calendar or... a snoring pug. Select a high definition shot of the Enterprise, the **Look Your Best** - While not strictly a privacy issue, on the desktop app, tap the cog wheel, then video, then Touch Up My Appearance. On iOS, select "more," then Meeting Settings, and turn on Touch Up My Appearance.

Alexa: Recommended Settings

According to Amazon, "you'll always know when Alexa is recording... because a blue light indicator will appear or an audio tone will sound..." What is less clear is what third parties are doing with your data or if voice apps have the power to control the microphone.

What Has Alexa Heard? - In the Alexa app, tap the three lines in the upper left corner and then go to Settings / Alexa Privacy / Review Voice History. Scroll through (and delete) the recent commands she recorded.

Set Up Delete By Voice Command - Following those same steps, toggle on "Enable deletion by voice." Then later you can instruct Alexa "delete what I [just said][said today]."

Auto Delete Old Recordings - Follow the same instructions but choose Manage Your Alexa Data and set auto delete to either after 3 or 18 months.

Turn Off "Use Voice Recordings to Improve Amazon Services" - Again, using the same



TECHNOLOGY CORNER



Protect The Privacy of Your iOS 13 Device

CHRISTOPHER B. HOPKINS

It has been two years since we covered iPhone and iPad security in this column. The risks have only increased while several privacy settings have become more difficult to find. To echo the Fourth District's recent assessment in a real-time cell phone tracking case: "[t]his presents significant I See When You Opened My Text: Under Are Text Messages Going to Other Devices? privacy concerns." Make sure your device is running iOS 13.x (Settings / General / Software Update) and then check the following:

Apple Is Tracking You: Under Settings / Privacy/Location Services.scroll all the way down to System Services. Location-Based Apple Ads, Location-Based Suggestions, iPhone Analytics, Popular Near Me, and Routing & Traffic should be off. Turn off Significant Locations.

Google Maps Is Tracking You: Open Google Maps and select your profile in the upper

prevent this intrusion, go to Settings / Mail and toggle Load Remote Images to off. If an email contains an image you want to see, just click the banner at the top when you open the email.

Settings / Messages, turn off "Send Read Are iMessages being pushed to other Receipts."

I See You Are Not in Your Office: Why broadcast that you are out of the office? Turn off "sent from my iPhone" under Settings / Mail / Signatures (leave it blank). There is still another trick. When sending a reply, your email will be entitled "Re:" when you reply on a mobile device whereas it will be "RE," with a capital E, if you are logged in via computer. So an email which is entitled, "Re: [title]" is coming from a handheld device. When it matters, you can manually capitalize the letter "e" to prevent leaking

able to keylog what you type because you granted them "all access." Make sure you know which apps can read your texts under General / Keyboard / Keyboards. Delete anything which is unfamiliar.

devices on your Apple account? Maybe. To keep your chats private, make sure Settings / Messages / Send & Receive is set to your phone only and no other devices or email.

Health: Unless you intended an app to access this feature, only Health should be listed under Settings / Health / Data.

Christopher B. Hopkins handles privacy and cybersecurity matters with McDonald Hopkins LLC (chopkins@mcdonaldhopkins.com).





CHRISTOPHER B. HOPKINS

CHOPKINS@MCDONALDHOPKINS.COM



www.linkedin.com/in/cbhopkins/

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in